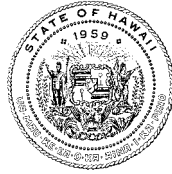


DAVID Y. IGE
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March 13, 2020

PUC Moves to All Electronic Processes

On March 13, 2020, the Public Utilities Commission (“PUC”) issued an Order setting forth Emergency Filing and Service Procedures that directs parties, participants, utilities, stakeholders, and/or other entities or individuals to file all documents with the PUC electronically.

As a result of this Order, beginning March 16, 2020, all submissions to the PUC must be made through the E-Filing system or appropriate webform on the PUC site. In addition, the PUC is temporarily suspending all requirements to submit hard copy filings.

These changes are part of the PUC’s overall response to COVID-19. Moving to an electronic filing system will lower risk of exposure for everyone but should also improve the convenience and efficiency of our docketing and service processes. This move is also consistent with our longer-term plans to modernize our processes and upgrade the PUC Document Management System (“DMS”). We ask for your patience in this transition and are providing the following resources to assist you.

The text of the Order can be found here:

<https://dms.puc.hawaii.gov/dms/DocumentViewer?pid=A1001001A20C13B33922H00287>

Information on the PUC’s E-Filing system, including instructions, can be found here:

<http://puc.hawaii.gov/filing/efiling/>

If you have questions about registering for the E-File system or submitting documents online, please email your inquiries to puc@hawaii.gov

If you have questions about applying for a motor carrier Certificate of Public Convenience and Necessity, please contact the PUC’s Chief of Consumer Affairs and Compliance at (808) 586-2104.

General questions to the PUC can also be emailed to puc@hawaii.gov