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Sent: Wednesday, May 27, 2020 7:51 AM
To: PUC <puc@hawaii.gov>
Subject: [EXTERNAL] Young Brothers

see attached informal complaint attached.

YB created their own financial situation with their March 26, 2020 COVID19-5 Precautions to Protect Their Customers and Employees that took effect on April 1, 2020. They stopped: privately-owned vehicles, Dry mixed containers (household goods etc), LCL livestock shipments.

This notification makes absolutely NO SENSE to deny ANY cargo when you are trying to pull your company out of a financial crises. Discontinuing mixed refrigerated containers to the three major islands will kill our State's "sustainability" campaign, our small businesses and agriculture industry. Instead of being "THE LIFE LINE OF THE ISLANDS", they should post "We are the killers of industries in the islands" They are using the cover of this pandemic to get rid of all the cargo that the PUBLIC depends on which is against the law. The PUBLIC UTILITIES COMMISSION should be working for THE PUBLIC not this Monopoly that obviously can't figure out how to run their shipping business without putting so many businesses, that have no other way to ship cargo intra island, out of business. Raising prices by making it impossible to afford shipping cargo is bad, but completely doing away with certain cargo is incomprehensible.

And SHAME ON THEM for hiding behind the COVID19 Pandemic

FILED

2020 May 28 PM 13:26

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