From: ranchgirl808@aol.com <ranchgirl808@aol.com>

Sent: Wednesday, May 27, 2020 10:40 PM

To: PUC <puc@hawaii.gov>

Subject: [EXTERNAL] informal complaint

I encourage Hawaii PUC not to grant YB permission to omit LCL freight, and livestock in containers that are not 20" and 40". We need to be able to ship the containers and box stalls that we already have approved by them.

Also we need to ship our supplies and house hold goods in the LCL (less than container load) containers

I would like for the PUC to STOP YB from requiring increased, unnecessary, hardship on livestock owners trying to ship from one island to another.

YB had us upgrade our box stalls and trailers, to be leak-proof. YB required us to clean up all the mess, accidentally dropped on the pier, when changing containers.

YB does not have water available at the pier for livestock shippers to fill water containers, we have to bring our own barrels!

Now YB won't accept our trailers and box stalls.

YB only accepts trailers that are 20' and 40 long.

Way TOO expensive to ship one horse that way. This is unfair and ridiculous. We have been complying with all of the upgrades in the YB requirements for shipping of animals. Some of us are trying to sell and or purchase livestock, but we can't get them over to the next island! This is really limiting the operations of our ranches.

YB also needs to accommodate the people of Hawaii and ship in LCL (less than container load) containers. Some of us need to ship furniture, but less than a container load. It is a great hardship to our people, to have YB impose such strict and unfair requirements for us to get our shipments to and from another island.

Again, I encourage Hawaii PUC NOT to grant YB permission to omit LCL freight, and livestock in containers that are not 20" and 40".

We appreciate you helping us solve this unfortunate and easily remedied problem.

Thank you for your kind attention in this matter.

Sincerely, Theresa Thompson P.O. Box 334 Kula, Maui, Hawaii 808-283-4942 cell.



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PUBLIC UTILITIES COMMISSION

The foregoing document was electronically filed with the State of Hawaii Public Utilities Commission's Document Management System (DMS).