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**From:** Joshua Kalkstein <staceysgarden@gmail.com>  
**Sent:** Thursday, May 28, 2020 4:51 PM  
**To:** PUC  
**Cc:** Landgraf, Naomi N; DCCA Consumer Advocate  
**Subject:** [EXTERNAL] Young Brothers - LCL Freight: Informal Complaint

Please do not allow YB to omit LCL freight inter-island. This will severely impact small businesses, like ours, that rely on YB to ship our food to other islands.

I read Ana's letter that their volume is down 30%. Sorry to hear that, but guess what? All of our volumes are down 30% or more. That doesn't mean we're going to put other companies out of business! At this time, YB should be doing MORE for small businesses not less! YB should be offering 50% discount for LCL of essential items like food - to help small businesses survive and thrive. And to help Hawaii's economy. They should be mandated to offer help to small businesses that feed the people of Hawaii, not put them out of business!

In his letter he pulls at heartstrings talking about serving Hawaii for 120 years. Well what about Hawaii that has supported HIS company for the last 120 years and enabled them to get very very rich! Now YB hits a bump in the road and after...what's it been 8 weeks (?) they decide to call it quits on us!?

Not to mention - how short-sighted! If you put small businesses out of commission, guess what? Your volume is never going to go back to what it was.

So PLEASE reject their request.

Thank you,  
-JOSH.

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