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**From:** Jessica Cole <jesscofilms@gmail.com>  
**Sent:** Friday, May 29, 2020 9:22 AM  
**To:** PUC  
**Cc:** DCCA Consumer Advocate  
**Subject:** [EXTERNAL] Young Brothers Customer Update Re: Letter May 28th

Dear Sir or Madam,

I am writing to request that livestock shipping be re-opened ASAP. When shipping my equines I have little to no interaction with dock workers.

The only face to face interaction I have is at the same windows or check-in/out points that I use when I ship my POV.

I always use an approved and or known/shipper when at the docks (Robert Danna-McDonald or Kea Among) who go to great lengths to ensure that not a single shaving is left on the dock. They respect the Clean Water Act to the highest degree and take their responsibilities to leave no trace when at the docks very seriously.

In order for me to carry out my work as a Critical Infrastructure Worker I need to travel to Oahu and will bring horses for my partners work. Ive been waiting patiently for livestock shipping to re-open so that I can return to work- and hope that you can stay true to your re-opening timeline of June 8th cited in the letter. Again shipping horses in in trailers is contactless and contained end to end.

Mahalo nui loa for your assistance in helping us move forward together in these difficult times.

Very best,

Jess

Jess Cole

M: 808 [REDACTED]

FILED

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