

AGENDA

WATER CARRIERS WORKING GROUP MEETING OCTOBER 15, 2020 1:30 – 3:30 PM VIA ZOOM CONFERENCE MEETING

<https://us02web.zoom.us/j/9181154111>

Meeting ID: 918 115 4111

Passcode: 123456

- I. Welcome
- II. Housekeeping
 - Let new participants introduce themselves
 - Members asked to keep the Rules of Operation in the file (along with group, memories, etc.) they share with anyone who may be a substitute for her/him at our meetings
 - Corrections to Group Memory from September 17th meeting solicited
- III. Starting Point and Parameters Presentation
 - Presentation and Questions/Discussion
- IV. Presentation on Gaps and Critical Areas
 - Presentation of findings
 - Discussion of findings/implications for the work of the WG
- V. If time permits
 - Discussion of YB response to questions from WG
 - Discussion of background material (shared by Andrew)
- VI. Evaluation of meeting
- VII. Conclude

~~~~~  
The public repository link is as follows:

<https://hawaiioint-my.sharepoint.com/:w/9181154111>

Password: 123456

# Hawaii Water Carriers Working Group

## Rules of Operation

- Listen to understand.
- Only one person speaks at a time.
- Only the facilitator can interrupt and then only to keep time and group on track.
- No one dominates or has to win the debate.
- The working group will have agendas in advance of the meetings so people can come prepared
- Everyone needs to keep abreast of the group memory (i.e. meeting minutes) and the decisions made by the group
- When a new person joins the group, they agree to read the group memories from all previous meetings so that they are up to date with our discussions and decisions.
- When making recommendations, the group will create opportunities to hear all voices and perspectives



## PUC Water Carriers Working Group Meeting

September 17, 2020, 1:30 – 3:30 p.m.

(Virtual Meeting via Zoom)

### Meeting Attendees (in alphabetical order)

P = Present; A= Absent

|   | Name                        | Title                                          | Company                                                                                              |
|---|-----------------------------|------------------------------------------------|------------------------------------------------------------------------------------------------------|
| P | Jay Ana                     | President                                      | Young Brothers, LLC                                                                                  |
| P | Vic Angoco                  | SVP                                            | Matson Navigation Company, Inc.                                                                      |
| P | Jesse Andrade               | ILWU Member/Unit 4209 Chair                    | International Longshore and Warehouse Union, Local 142                                               |
| P | Henry J.C. Aquino           | Representative                                 | House District 38 / Chair, House Committee on Transportation                                         |
| P | Leodoloff (Leo) R. Asuncion | Commissioner                                   | Public Utilities Commission                                                                          |
| A | Jade Butay                  | Director                                       | Department of Transportation                                                                         |
| A | Kirk Caldwell               | Mayor                                          | City and County of Honolulu                                                                          |
| P | Michael Caswell             | SVP                                            | Pasha Stevedoring & Terminals L.P.                                                                   |
| P | Catherine Awakuni Colón     | Director                                       | Department of Commerce and Consumer Affairs                                                          |
| P | Derek J. Chow               | Deputy Director                                | Department of Transportation, Harbors Division                                                       |
| A | Stacey Crivello             | Community Liaison                              | Maui County Mayor's Office                                                                           |
| P | Michael Dahilig             | Managing Director                              | Kauai County – Office of the Mayor                                                                   |
| A | Mary Alice Evans            | Director, Office of Planning                   | Department of Business, Economic Development & Tourism                                               |
| P | Lisa Hiraoka                | Analyst                                        | Department of Commerce & Consumer Affairs – Division of Consumer Advocacy                            |
| P | James P. Griffin            | Chair                                          | Public Utilities Commission                                                                          |
| A | Justin Gruenstein           | Deputy                                         | City and County of Honolulu – Mayor's Office of Climate Change, Sustainability and Resiliency (CCSR) |
| A | William "Baba" Haole IV     | Division Director of Hawaii Longshore Division | International Longshore and Warehouse Union, Local 142                                               |
| P | Steve Hunt                  | Deputy Finance Director                        | Hawaii County                                                                                        |
| P | Lorraine R. Inouye          | Senator                                        | Senate District 4 / Chair, Senate Committee on Transportation                                        |

|   |                                   |                                                     |                                                                                     |
|---|-----------------------------------|-----------------------------------------------------|-------------------------------------------------------------------------------------|
| P | Richard Kamoe                     | Vice Division Director of Hawaii Longshore Division | International Longshore and Warehouse Union, Local 142                              |
| P | Gilbert S.C. Keith-Agaran         | Senator                                             | Senate District 5 / Senate President designee                                       |
| A | Harry Kim                         | Mayor                                               | County of Hawaii                                                                    |
| P | Chris Martin                      | Director of Operations                              | Young Brothers                                                                      |
| P | Reiko Matsuyama                   | Budget Director                                     | Kauai County – Office of the Mayor                                                  |
| A | Mike McCartney                    | Director                                            | Department of Business, Economic Development & Tourism                              |
| P | Kris Nakagawa                     | Vice President of External and Legal Affairs        | Young Brothers                                                                      |
| P | Mark M. Nakashima                 | Representative                                      | House District 1 / House Speaker designee                                           |
| P | Dean Nishina                      | Executive Director / Consumer Advocate              | Department of Commerce & Consumer Affairs – Division of Consumer Advocacy           |
| P | Phyllis Shimabukuro-Geiser        | Chairperson                                         | Department of Agriculture                                                           |
| A | Michael P. Victorino              | Mayor                                               | Maui County                                                                         |
|   | Public Utilities Commission Staff |                                                     |                                                                                     |
| P | Jodi Endo Chai                    | Executive Officer                                   | Public Utilities Commission                                                         |
| P | Michael Chapman                   | Economist                                           | Public Utilities Commission                                                         |
| P | Amanda Hustrulid                  | Attorney Trainee                                    | Public Utilities Commission                                                         |
| P | Steven Iha                        | Consultant                                          | Public Utilities Commission                                                         |
| P | Carolyn Laborte                   | Acting Chief Auditor                                | Public Utilities Commission                                                         |
| P | Naomi Landgraf                    | District Representative – Maui                      | Public Utilities Commission                                                         |
| P | Andrew Okabe                      | Utility Analyst                                     | Public Utilities Commission                                                         |
| P | Anand Samtani                     | Supervising Economist                               | Public Utilities Commission                                                         |
| P | Gina Yi                           | Acting Chief Engineer                               | Public Utilities Commission                                                         |
|   | Independent Facilitation          |                                                     |                                                                                     |
| P | Donna R. Ching                    | Facilitator                                         | Pacific Center for Collaboration                                                    |
| P | Jennifer Cornish Creed            | Recorder                                            | Hawai'i Alliance for Nonprofit Organizations (Director of Professional Development) |



## Welcome

PUC Commissioner Leo Asuncion welcomed attendees and thanked them for attending this second meeting of the Water Carriers Working Group (WG). He invited those new to the group this time to introduce themselves.

## Housekeeping

### Group Memory

Donna asked if there were any corrections that need to be made to the group memory from the July 31<sup>st</sup> meeting. There were no corrections suggested.

### Chapter 92 Implications

The Resolution is silent on the application of Chapter 92, the Public Meetings law. We sought advice from staff attorneys to see what requirements we needed to meet. What we understand is that in the group memory, we need to record the date, time, place, who is present or absent, what matters are discussed and any other information that anyone asks to get “on the record” during the meeting. This would meet the requirements for documentation. We try to make sure all items we send out are fit for public consumption. The plan is to put the information on the PUC website and additionally have a repository that the WG can access so that whatever you receive will also be available online in this repository.

## **Q = Question, A = Answer, C = Comment**

Q: Can you confirm if there is an obligation to have sign language interpreters? When we started doing Zoom meetings on Hawai‘i Island, the issue came up and we heard we had to have interpreters.

A: Yes, we’ll check on that. If a request came in from a member of this WG, I believe we’d be obligated to provide those services. (ACTION: Check on obligation regarding sign language interpreters.)

### Switch from Webex to Zoom

The main reason we switched platforms is that on Zoom we can see more people on the screen at one time. Webex had limitations in that regard. In addition, Zoom allows the host to rename everyone so we can put your full names and organizations in order to make visible to the group who’s representing which entities.

### How We Address WG Members

Donna shared that in past facilitations she’s strongly recommended using first names only and not titles. The idea is to remind people that *every* voice is important, regardless of what a person’s position or title is. She asked for permission to use this protocol during the WG meetings. *Agreement: The group agreed to this protocol.*

## Discussion and final acceptance of the Draft Rules of Operation

Donna asked the group if they had any suggested changes or additions to the Proposed Draft Rules of Operation. *Agreement: The group had no changes and accepted the Rules.*

## Announce the regular, monthly meeting dates through Dec. 2021

There was a Doodle Poll that most of the group participated in. Based on the responses received, the 3<sup>rd</sup> Thursday of every month, from 1 to 3 p.m. was selected. Andrew has mapped out all the dates, highlighting holidays that might preclude meetings.

Donna asked the WG members to make sure all the dates are marked off in their calendars so that they don't schedule anything over it and we can plan based on those dates.

It was acknowledged that for the period from January through May 2021, PUC is aware that the Legislature will be in session, so some dates may need to change. We'll be flexible and accommodate as best we can during that time.

## Presentation on Needs/Desired Elements

Donna presented the attached clustered lists of Needs and Desired Elements that the WG members had contributed to.

### Needs

Donna shared that she had done the first round of clustering, then had PUC staff assist with the second round to clarify any questions about specific content. Without question, the top two items were **Affordability** and **Reliability**. Meeting Client Needs came in a close third, followed by Service, and Operational Excellence, which includes items related to being efficient and nimble. There were a few unique or single-issue items.

### Desired Elements

Donna noted that the immediate needs identified were quite different from the desired elements identified. The desired elements are the things that the group identified as essential for creating an effective and efficient water carrier system that either doesn't exist now or needs to be enhanced in the future.

However, the top two items on both lists are similar: **Meeting Client Needs** and **Flexibility/Affordability**. This is followed by Meeting Provider Needs, also. The majority of items are in these three clusters. There were also clusters around Financial Viability and Safety as well as some unique items.

Donna asked the group if there were any questions about either lists or items that needed to be moved.

**Q = Question, A = Answer, C = Comment**

Q: I don't have any changes but I'd like to know from a process standpoint, this is a simply a collection of our group needs and listed items right? We're not challenging them or shaping them into any form at the moment?

A: Donna: That's correct. The purpose was to help us to see the "top of mind" things that people need right now or anticipate that we need in the future for an effective and efficient system. This exercise also highlighted areas of commonality that the group had. I had lots of ideas about how to structure the last meeting and this one, but from here on out, the WG gets to set the agendas. I wanted us to see the areas of common concern so that we can decide what direction the group needs to move in going forward.

Q: On the Desired Elements list, the items under Meeting Client Needs, 5<sup>th</sup> bullet down, can this be elaborated on? "Allow for transport of trucks and smaller vehicles between islands. Not require always moving entire barge." What does that mean?

A: Donna: In terms of level of abstraction of these items, some are very detailed. On the Needs list most items were at a higher level of abstraction. These are more detailed.

A: That statement describes what is done today as a service by YB.

A: We do move and transport small vehicles between islands. We can't transport them without a barge. Is the item asking to have another mode of transport to move vehicles? What does "not require moving an entire barge" mean?

A: We do run a specified auto barge that carries only vehicles so that might be the concern. There are other barges they might not be able to get vehicles on due to what's scheduled.

ACTION: Donna encouraged whoever wrote that item to send a clarification to her by next week Thursday, Sept. 24<sup>th</sup> so that confidentiality can be protected.

Q: On the Desired Elements list under Flexibility and Efficiency, the last bullet point, it says "maximizes the inbound and outbound container space utilization." What does that mean?

A: I can see why that's there. I live on the water in Hilo Bay and the barges pass in front of my home. I see empty spaces on them. Maybe that's what this bullet point applies to. It looks like there is still space on barges. YB and ILWU could better answer this because they load and unload.

A: Yes, I think this is a Hawai'i County issue. The outbound from Honolulu is at a higher capacity, but the inbound from Hilo and Kawaihae is not. This may be a pricing or supply issue. Maybe around discounting pricing to incentivize more volume going back inbound to Honolulu. I think that was the concern.

C: (From DOT) As a matter of order, I submitted my three items, but I don't see them on either list.

A: Donna: Send me your three items and where you'd like them to go and I'll create a revised and updated list for the group. I can affirm that the items you just mentioned show that you're trending with the rest of the group.

ACTION: Donna invited any WG member who felt like items were missing or need to be moved to a different cluster to send them to her by next week Thursday, Sept. 24<sup>th</sup>. These lists are just to provide context.

Q: The last bullet under unique items, "regulatory parity," I'd like to understand this a bit more. In the Flexibility/Adaptability category, there's a bullet talking about regulatory flexibility – how are the two different?

A: The gist of regulatory parity is that we operate in a regulated context, as a regulated monopoly, but we're competing. We'll share more during our presentation – e.g., SIT. We need regulatory parity in that instance, in order to preserve intrastate commerce.

ACTION: Donna asked Chris to send her more content for the regulatory parity item by next week Thursday, Sept. 24<sup>th</sup>.

Q: Do we move regulatory parity to another category?

A: Yes, it is a unique item, but it drives financial viability. Please move it there.

## **Presentations from State agencies and YB**

### Presentations by HDOT, PUC, DCA

Derek presented on the Harbors System in Hawaii (see PowerPoint presentation). Some highlights from his presentation:

- PASHA cargo comes in/departs over Young Brothers. In Hilo, there are no Matson arrivals via ship or barge.
- In Kaunapali and Kaunakakai – only Young Brothers.

Cat and Leo presented on the regulatory side of the DCA and PUC roles (see PowerPoint presentation). Some highlights from their presentation:

- DCA employees must be impartial. As consumer advocates, they represent all consumers as a whole and have to take into account differences between all kinds/sizes of customers.
- Water Carrier regulating is just one part of CA's work and responsibilities, and just one part of the PUC's work. We're lucky to have Dean Nishina and Lisa Hiraoka of CA's office. They are skilled and experienced.
- We have emergency powers to put someone in on a temporary basis if a Water Carrier leaves the islands. We want the service to be consistent for the consumer. There's a gap in service until we find a new vendor, so we try not to get to that point.

We try to work with the Water Carriers to make sure all goes well. There are a lot of things to consider, the goals of State, goals of Water Carriers to operate efficiently and safely, etc.

- Part of what the PUC and CA's need to do is to balance both sides. There were previously expressed concerns about the CA office being only concerned with the consumer. CA is statutorily bound to look at reasonableness and impact on consumers, but ALSO addresses viability of the utility as well. If the utility is not in a financially healthy viable position, both entities are tasked to strike that appropriate balance.

### **Q = Question, A = Answer, C = Comment**

Q: Just for clarification, can you clarify on Honolulu harbors departure on Matson?

Matson unloads at Honolulu harbor, but you're not using your barges to transport? It might just be a rumor, but it sounds like cargo dropped off at Honolulu harbor that is transferred to Kahului is via YB, not Matson.

A: The answer is yes AND no. We run three barges – own and operate three barges. For the last couple of months, due to a reduction in auto volume, we've not been operating one barge. We've been using YB to move autos. Freight continues on Matson, but we're using YB for overflow.

A: Can I also clarify that the schedule presented is the pre-COVID schedule that we're intending to get back to.

Q: Does it represent reality right now?

A: It may not. As the order directs, YB needs to get back to a pre-COVID schedule.

A: Effective September 1, YB reinstated our pre-COVID schedule. But we are not running Waialeale as we were previously.

Q: On the Hilo and Nawiliwili port schedule, they reflect weekly arrivals from PASHA?

A: Bi-weekly. It's primarily an auto ship that passes through these ports bi-weekly.

Q: In general, for each port we laid out terminal facilities and YB's footprint. Can you speak to the significant construction and infrastructure projects that are affecting our ability to operate? Address this question at a high level.

A: Yes. DOT is the landlord, if you will. We have tenants and users through leases or revocable permits. We have legal licenses for users to occupy and utilize areas. There's also shared space that may not be reflected in the presentation – space that is shared by multiple users. A Harbor Master at every harbor makes decisions in real time about what comes in. For example, we're not showing shared use of cruise ships. Because we are a landlord to the ports, we are responsible for improvements. We may ask tenants to move temporarily as we do repairs, enhancements, etc. So these areas may shift over time as those improvements are happening.

Q: For my educational benefit – how long has the PUC regulated inter-island cargo for the State of Hawaii?

A: PUC was established to regulate public utilities, including interisland shipping in 1913. However, it was 1974 when the Hawaii Water Carriers Act was established. This is what effectively regulates YB today.

Q: Are there any price regulations or protections for consumers for freight? The LCL cargo that a customer brings to the freight forwarder?

A: The freight forwarders are regulated as motor carriers. We do take a look at rates they charge and they should be in line with other motor carriers providing the same service. There's a "zone of reasonableness" where they can go up and down on rates, with the Commission's approval.

ACTION: For the sake of time, Donna encouraged WG members to continue to send further questions or comments on the presentations to her by next week Thursday, Sept. 24<sup>th</sup>. Those can be added as an addendum to the Group Memory as "afterthoughts."

#### Presentation by YB

Jay Ana presented (see PowerPoint presentation). Some highlights from his presentation:

- The world has changed around us over the years, like the advent of Big Box retailers, but the regulations haven't really kept up with these changes.
- As retail has evolved, the nature of how cargo has moved has changed. For example, there is increasing demand to move straight-load containers. We need to look at how (HRS chapter) 271G can evolve to adjust to these changes.
- Initially, we were primarily transporting agricultural-related items. Over time, we moved from house barges to flat deck barges for LCL palletized cargo. Now we mostly have flat deck barges to carry the containers.
- I'd like to dive into the SIT issues during the course of this WG. It's complex. SIT is a mechanism that allows shippers to maximize cargo from the West Coast. There's "Stop in Transit" and "Storage in Transit."
- For example, a customer might order a full container from the West Coast – half for Honolulu and half for Nawiliwili. The consignee will unload only the Honolulu items, then backfill.
- Storage in Transit is when you can declare cargo as SIT on West Coast but you don't designate a final destination. You can warehouse in Honolulu for up to a year, then move it through SIT.
- Some consumers are backfilling with what is really intrastate cargo. They're shifting how they're using YB, PASHA, and Matson. It's not our responsibility to police this, but there's no oversight.
- Consumers are bypassing YB. We've seen a decline as they move to SIT. This causes a degradation in volume, which in turn causes demand for rate increases. The state economy has thrived but YB's volume has gone down.

- Pre-ERI, we could move the equivalent of a small love seat sofa for \$68. You couldn't get it moved on island for that amount. There is a disparity. We're not covering our true costs.
- The disparity is in the amount of effort it takes us to move a commodity. 70% of our volume is driven by LCL, but it only drives 20% of our revenue. We have to pick the commodity up multiple times. We want to provide LCL service but to generate efficiencies in our operations, we need to pay attention to this.
- Our customer service strategy is improving the customer experience in the near term assures our viability in the long-term.
- We need to continue to evolve. YB 2.0 needs to be a better, more lean, more agile organization, able to adapt and shift with the market conditions. We haven't been in a place to be agile at the moment. We want to continue to improve on this to serve our community effectively.
- In our local community, we have difficulty in serving the Big Box retailers. The margins are thin and competition is high. We want to bridge the gap.

**Q = Question, A = Answer, C = Comment**

Q: You mentioned the CS Working Group – whose part of that?

A: You want names?

A: Sure. I'll let you know offline

Donna noted that YB's presentation shows that they are in alignment with what their customers have articulated on the Desired Elements list.

C: I have a request. I've had an inquiry by a private group of business people who want to be part of this group. I mentioned we're not adding any other folks to the WG. How should we handle requests like this? If we want to consider the many interests from end users who have ideas and want to contribute, could we do a subcommittee on that particular area? They could report back to the WG.

A: Donna: In our desire to be representative of all the different issues, we do want to have a mechanism to hear voices of people who are not represented here. So, the WG's homework is to send me your list of organizations or individuals who you think are impacted by this issue, or have information on this issue, or are knowledgeable and want to be engaged with this issue. I cluster names on the list and send it out in advance of the next meeting so the WG can make suggestions for who would be the best representatives to provide input to the WG. [After the meeting, the PUC team decided that we would create an Excel file to collect this information by Thursday, October 1st.]

C: In the recent editorial in the paper by an individual, suggestions were made on what to do about YB. Commission Chair Jay Griffin contacted him to get her/his input and see what he had to say. The individual took that to mean that she/he was being invited to be a member of this WG. We let her/him know that we couldn't do that



due to resolution, but we wanted her/his input and engagement. She/he has also contacted Speaker Saiki's office and Sen. Inouye.

A: We could look at how to get input from this branch of customers. Given all these Desired Elements, this would put us into categories we need to work in. If there's a subcommittee, we could leave it to them to get input from key people in that particular area. That would be more efficient in addressing the customer side so the information comes back to the WB as a whole. We could identify areas we need to follow up with customers on. This is an alternative to adding people directly to WG.

Donna thanked the presenters for doing the overview in such a succinct and clear way. It was important to give voice to folks on the committee to share what they'd like to see happen.

She noted that given the context, the WG can talk about a structure that will help generate recommendations for the medium- and long-range solutions. There is already one area that we seem to have identified we want to carve out as a subcommittee – customers. Some committees may overlap.

Q: On the technical side, can we check to see if Chapter 92 allows us to have subcommittees? As Legislators, we can hold information briefings that would be open to the public, etc. But I think subcommittees are also helpful, especially around (HRS chapter) 71-G. We need to clarify if we are allowed and by what mechanism. Is our committee entitled to serve as recordkeeping? Can we use assistance with subcommittee from Donna and Jen?

A: We can take this conversation offline.

### **PowerPoint Presentation of outcome of the rate increase hearing**

Since the presentation was provided in advance, and due to limited time remaining, there's no need to review it during this meeting.

### **Presentation on the use of SharePoint**

There's no need to do this presentation either. Andrew has made SharePoint easy to access. There may be some additional modifications made, but for the most part, we're in good shape with this.

### **Q = Question, A = Answer, C = Comment**

C: I get having subcommittees, but given that we're in a time of COVID, this WG was formed to help make sure there is sustainability for YB moving forward. We do have a plan in place for customer feedback. Let's focus on getting this WG off the ground and moving forward. Let's look at what's happening – COVID, lack of containers, and how to continue to sustain YB.



A: Donna: I think our mandate is broader than that. We're tasked with making medium- and long-term recommendations about how to create a system that is both sustainable and efficient.

Q: One of the things I wanted to understand is from a PUC perspective, what are the requirements we're looking at? Can we start with a blank sheet? Can we discuss sailing schedules? Or, is our mandate that everything that's there today is the schedule and it stays? Is there a required rate of return? I want to understand the scope. For example, is YB required to go two times a week into a port, whether it's got a full load or not? If the requirement is Hilo must have one sailing a week, how much flexibility is there about when they go? Can it be structured to maximize the volume of the load? What are the limitations?

A: Donna: What you're really asking is can we set up a system that re-optimizes flexibility and maintains financial viability and sustainability?

### Next Steps

- Homework assignments:
  - ACTION: As a participant in the WG and representative of your constituency, please share your thoughts on the **top three top areas this WG must address**. Please send these to Donna by September 24. Donna will use this information to structure the next meeting. Donna changed the due date to Oct. 1<sup>st</sup> to give everyone more time to thoughtfully work on this assignment.
  - ACTION: Second, please consider what gaps in information the WG has but needs filled in order to move forward (no more than 3 items). Please send this to Donna by September 24 as well. Donna changed the due date to Oct. 1<sup>st</sup> to give everyone more time to thoughtfully work on this assignment.
  - ACTION: Leo will follow up with an email to the WG to remind about these assignments.
- We will compile the group memory and work on the next agenda to send out to the WG.

### GROUP AGREEMENTS:

- The members of the WG agreed to be identified in meetings by their first name and organization, without titles, in order to support that every voice is important in the conversation.
- The group had no changes to the Draft Rules of Operation and accepted the Rules as is.

### ACTIONS:

- PUC will check on the obligation regarding sign language interpreters for the WG meetings.

- Whoever wrote the item that is the 5<sup>th</sup> bullet under “Meeting Client Needs” please send a clarification to Donna so the information can be added to the document.
- Any WG member that feels there are items missing or that need to be moved to a different cluster, please send that information to Donna and she will make the changes.
- It was requested that Chris send Donna more content for the regulatory parity item.
- WG members will send Donna their top three areas for the WG to address and up to 3 items describing information the group needs but does not yet have. The WG will also identify organizations or individuals whose input needs to be sought through a mechanism we develop.
- Leo will follow up with an email to the WG to recap the homework assignments.

# **WATER CARRIERS WORKING GROUP**

## **STARTING POINT AND PARAMETERS**

October 15, 2020



Public Utilities Commission

1

## QUESTIONS RAISED

*Questions were raised at last Working Group meeting and during the interim comment period between meetings:*

- *What is our (the Working Group's) starting point?*
- *What are the parameters (limitations) for proposed recommendations?*



# STARTING POINT

*Question: What is out (the Working Group's) starting point?*

- *PUC Order 37280 (August 17, 2020) which granted Young Brothers' Motion for Relief, subject to conditions:*
  - Advanced notice be filed with the Commission should YB or parent company decide to discontinue regulated service or terminate water carrier operations in the State of Hawaii
  - File a Customer Service Strategy within three months of the date of Order (Nov. 15, 2020)
  - Commission-initiated audit of YB's financial and management practices by an independent party
  - For purposes of addressing any later need for refund, YB keeps accurate account in detail of all amounts received by reason of the temporary increase herein granted specifying by whom and in whose behalf such amounts were paid
  - YB to make any necessary logistical adjustments to allow it to return to its pre-COVID-19 sailing schedule; reflected in updated Tariff Sheets (approved by PUC on Aug. 28, 2020)
  - Suspends any further consideration of YB's request for a general rate increase for twelve (12) months following the date of Order
- Summary - Young Brother's current operations as of September 1, 2020, including all Tariffs in effect of said date



# PARAMETERS FOR PROPOSED RECOMMENDATIONS

*Question: What are the parameters (limitations) for proposed recommendations?*

- Proposed recommendations have no parameters (limitations)
- Blank slate; any proposed recommendations would be generated and discussed among the WG members
- Ultimately the WG members would align around proposed recommendations for solutions that meet SRI25's language - to balance the need for continuous interisland water carrier service throughout the State with the need for water carriers to maintain financial sustainability



# PARAMETERS FOR PROPOSED RECOMMENDATIONS

## *Example of how proposed recommendations may be developed?*

- At either a WG meeting or a sub-group meeting a WG member may suggest a potential recommendation to address issue being discussed (i.e., operations, customer service, finances, etc.)
- The WG or sub-group would decide whether to explore the potential recommendation further.
- If the WG or sub-group wants to explore the proposed recommendation further, the WG or sub-group would be responsible for doing their due diligence on the proposed recommendation, including obtaining input from key stakeholders (i.e., those that would be impacted by proposed recommendation) and examining the parameters in which the recommendation may be implemented (i.e., working within current statutory and/or regulatory provisions; additionally recommending statutory and/or regulatory amendments that may be needed to implement the proposed recommendation; timing in which implementation of the proposed recommendation is realistically feasible (mid-term or long-term); and whether YB can accommodate the recommendation in the near-term by making changes in anticipation of the implementation; among other considerations). These recommendations may also involve the participation of other carriers.
- After discussion and analysis by the WG or sub-group, if the proposed recommendation still warrants merit, the WG would list it as either a mid-term or long-term recommendation/solution, and it would be forwarded to the Legislature and Governor for consideration as part of the required report of the WG due prior to the 2022 Session of the Legislature.
- Note: the above does not preclude the WG from addressing proposed recommendations in a timely expedited manner and generating a recommendation that could be considered for earlier legislative sessions.



# **WATER CARRIERS WORKING GROUP**

## **STARTING POINT AND PARAMETERS**

### **QUESTIONS?**



Public Utilities Commission



**List of Gaps (Clustered)**

| GAP                                                                                                                                                                                                                                                                                                                                                                | INFO PROVIDER                                                                          |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|
|                                                                                                                                                                                                                                                                                                                                                                    |                                                                                        |
| <b>Information Needed from YB (e.g., Financial)</b>                                                                                                                                                                                                                                                                                                                |                                                                                        |
| Additional financial information from YB                                                                                                                                                                                                                                                                                                                           | YB (may need to determine if there is specific financial information needed)           |
| Any planned capital investment projects YB intends to undertake within the next 5-10 years                                                                                                                                                                                                                                                                         | YB                                                                                     |
| Better information about the scheduling and load (or demand) for each of the required service routes                                                                                                                                                                                                                                                               | YB                                                                                     |
|                                                                                                                                                                                                                                                                                                                                                                    |                                                                                        |
| <b>Clarification about SIT</b>                                                                                                                                                                                                                                                                                                                                     |                                                                                        |
| Stop in Transit (SIT) - better understanding of the magnitude of the problem; assess whether it is something that needs to be addressed by the working group and if so, how to best address the problem (i.e., more data and information would be helpful - such data might include the volumes and frequency of SIT usage, price comparison for SIT usage vs YB). | YB, Working Group (to determine if SIT needs to be addressed and recommendations made) |
| SIT - Information on needed on prior efforts and challenges experienced by PUC and/or DOT to monitor and enforce cargo that should be shipped via certificated intrastate water carrier rather than the interstate SIT process                                                                                                                                     | PUC, DOT-Harbors                                                                       |
|                                                                                                                                                                                                                                                                                                                                                                    |                                                                                        |
| <b>Information about Stakeholders</b>                                                                                                                                                                                                                                                                                                                              |                                                                                        |
| Input from related stakeholders                                                                                                                                                                                                                                                                                                                                    | TBD, Working Group/Sub-Group                                                           |
| Extensive customer surveys by island, business and customer class to focus on problem areas                                                                                                                                                                                                                                                                        | YB, Working Group                                                                      |
| Better understanding of interisland cargo customers' needs and schedules                                                                                                                                                                                                                                                                                           | YB, Working Group, Stakeholder (customer) input                                        |
| What are the water carrier services that are critical to meet State objectives (e.g., is LCL service critical to ensure food sustainability?)                                                                                                                                                                                                                      | YB, State Agencies on Working Group (DCCA/DCA, DOA, DBEDT, DOT, PUC)                   |
|                                                                                                                                                                                                                                                                                                                                                                    |                                                                                        |
| <b>Information from Carriers</b>                                                                                                                                                                                                                                                                                                                                   |                                                                                        |
| Better understanding of how trans-pacific cargo operations affect the interisland cargo operations                                                                                                                                                                                                                                                                 | Matson, Pasha, YB, DOT-Harbors                                                         |
| Better understanding of interisland cargo operations on all islands, and interisland cargo operators/water carriers'                                                                                                                                                                                                                                               | YB, Matson, Pasha, DOT-Harbors                                                         |

|                                                                                                                                                               |                                                                  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|
| limitations/abilities to adjust to various financial and operational changes                                                                                  |                                                                  |
|                                                                                                                                                               |                                                                  |
| <a href="#">Information about Harbors</a>                                                                                                                     |                                                                  |
| Information about the lease terms of each of the harbor ports and baseyard facilities                                                                         | DOT-Harbors                                                      |
|                                                                                                                                                               |                                                                  |
| <a href="#">Exploring Additional Resources</a>                                                                                                                |                                                                  |
| Extent and types of government grants available to assist certain shippers who may need financial assistance in paying for their fair share of shipping costs | State Agencies on Working Group (DCCA/DCA, DOA, DBEDT, DOT, PUC) |
|                                                                                                                                                               |                                                                  |

## SUMMARY/CATEGORIES OF CRITICAL AREAS:

### **Financial Viability**

- Look into grants and subsidies that incentivize water carrier to service all ports and continue to operate all lines of service
- Economic viability
- Depending on how the gap in information regarding what are services that are critical to State objectives, what are the reasonable costs associated with those services, the delta, if any, between the identified costs, and the best manner to compensate a carrier for those services

### **Regulatory**

- Streamline ratemaking process
- Initiatives to assure future PUC rate increases are more timely so that the rate increases are more incremental and a one-time, catch-up increase
- Establishment of rate designs that ensure that all shippers pay for such water carrier services based on the actual costs of such services rather than being subsidized by others; otherwise, subsidies should be addressed by government grants/funding for underserved communities and local businesses that fulfill certain State objectives (e.g., sustainability, agriculture, etc.)
- Regulatory parity including, among other things:
  - addressing the LCL/Mix consolidation services are performed by both regulated companies (e.g., YB) at regulated rates and non-regulated freight forwarders at non-regulated rates
  - increased oversight and enforcement of shippers/consignees (e.g., freight forwarders and consumers) who may be utilizing the interstate stop in transit/storage in transit (SIT) process in violation of HRS Chapter 271G and its associated rules (e.g., loading intrastate cargo in interstate SIT containers, etc.)
- Streamlining utility regulation by, among other things, allowing water carriers the operational flexibility when deemed necessary and eliminating or reducing expensive and time-consuming rate cases
- COS and rate design for regulated and nonregulated customers
- What future changes should be sought to PUC regulatory oversight of the interisland water carrier?
- Alternatives available should a water carrier decides to terminate all services?

### **Operations (Includes Safety and Customer Service)**

- What does the most efficient operational organization structure for a water carrier look like?
- Improve infrastructure and properly maintain equipment
- Extend and organize gates hours to provide safe working environment for employees and customers – (Operational Safety and Customer Service)
- Continue to service freight of all kinds - (Operational Safety and Customer Service)
- Extend and organize gate hours - (Operational Safety and Customer Service)
- Consistent sailing schedules - (Operational Safety and Customer Service)
- Ways to better match actual shipping demands with fixed and possibly variable route schedules
- Ideas to streamline and/or improve customer service and access to shipping schedules such as online booking/tracking systems - (Customer Service)
- Reliable freight service schedule
- Improving operational efficiencies to lower costs and improve service
- How are water carrier customers represented in the Working Group discussions?

### **Miscellaneous**

- It is premature to ask this question (until information gaps are filled).

## Responses to Working Group Questions

1. Why is depreciation included in the breakdown of ongoing operating expenses rather than treated as a capital expense?

*From both a regulatory or financial accounting perspective, costs are either “expensed” or “capitalized.” Costs that are “expensed” are recognized on the income statement of a financial statement. In comparison, costs that are “capitalized” are recognized as assets on the balance sheet of a financial statement. There is no “capital expense” reflected in a financial statement. Depreciation is an accounting method of allocating the cost of a fixed asset over its useful life to account for the decrease in the asset’s value due to use, wear and tear, or obsolescence. For example, a tug may cost \$20 million and is expected to be used for 30 years. The \$20 million is recorded as a fixed asset on the balance sheet. The annual depreciation for the tug is approximately \$670,000 (\$20 million/30 years) using the straight-line method of depreciation. The approximately \$670,000 is recorded as an operating expense on YB’s income statement since the tugs are used in the provision of YB’s intrastate transport of cargo between the seven ports in the State of Hawaii.*

2. SIT slide #7-Appears to show that a significant portion of goods destined for Hilo are shipped via Honolulu rather than going directly from the mainland to Hilo, resulting additional costs/burdens being placed on intra-island shipping. Appears to imply an inefficiency that somehow increases intra-island shipping costs even though handling of interstate goods is shown on slide #9 as being profitable.

*To clarify, on slide #7 (entitled: Stop-in-Transit/Storage-in-Transit’s (“SIT”) Impact on YB), the blue bars represent intrastate cargo that is properly characterized as originating in Honolulu destined for Hilo and is shipped via YB. The yellow bars represent cargo that has reached Hilo via SIT (i.e. the containers originate with an interstate carrier on the West Coast, stop in Honolulu where cargo destined for Honolulu can be off-loaded and the resultant space can be refilled with cargo that also originated from the U.S. Mainland and is also destined for Hilo). Slide #7 shows a single company that over the course of time, have opted to ship a greater portion of total cargo going direct to Hilo via SIT movements through West Coast carriers than through YB. Slide #7 could be applied to other companies. It is unclear at this point whether such SIT shipments are through legal or illegal SIT, but such shipment process does impact intrastate revenues. See Exhibit A for slide #7.*

*The blue bars shown on slide #9, represent interstate cargo that ships via YB through proper interstate movements (e.g. via a Connecting Carrier Agreement), not intrastate cargo that ships via a West Coast carrier through SIT. It is true that interstate shipments tend to be more efficient than intrastate shipments – this is primarily due to the containerized nature of interstate cargo versus the efficiency of loading intrastate cargo, which often involves loading less efficient LCL cargo (which are often cargo types of all sizes and shapes). However, slide #9 shows revenue and does not directly address profitability.*

*Thus, the use of SIT only directly reduces the amount of intrastate cargo that could be moved via YB. It does not directly affect the amount of interstate cargo that is moved by YB.*

3. Freight Revenue/Quantity slide #9 -Shows profitability in all categories except LCL. Can YB show what is the SIT portion for volume and revenues in the LCL statistics?

*As stated above, slide #9 shows revenue and does not directly address profitability. Unfortunately, the true extent of lost SIT volume particularly in LCL cargo and revenue is unknown to YB. As noted by YB previously, this is a gap area where additional information and/or research may be needed for SIT matters (whether such SIT shipments are through legal or illegal SIT).*

4. Perhaps, for slide 9, Freight Revenue vs Quantity Shipped, the revenue per cubic foot of space for all the categories listed could be shared. Is % Quantity in Unit Weight?

*The intent of the chart is to show YB's Total Freight Revenue, as a percentage, between intrastate and interstate services, and divided among the four categories for comparison purposes. The same comparison is shown for YB's Total Quantity, as measured by piece count.*

*The Container/Trailer category provides the best example. The Container/Trailer category comprises 64.54% of YB's total freight revenue. The Container/Trailer freight revenue consists of 54.3% intrastate revenue, and 45.7% interstate revenue. Similarly, the Container/Trailer category comprises 21.23% of YB's total quantity (piece count). The Container/Trailer quantity consists of 48.4% intrastate quantity, and 51.6% interstate quantity. The same process is applied to the other categories to provide a comparison for each category.*

*The chart provided is a comparison of freight revenue and quantity (piece count), as such, providing the additional measure of revenue per cubic foot would misalign the chart with its intent. In addition, revenue per cubic foot would not be an applicable unit of measure because Autos, ROROs, and Container/Trailers come in different shapes and sizes and would yield an unreliable result.*

*The % Quantity is measured by piece count.*

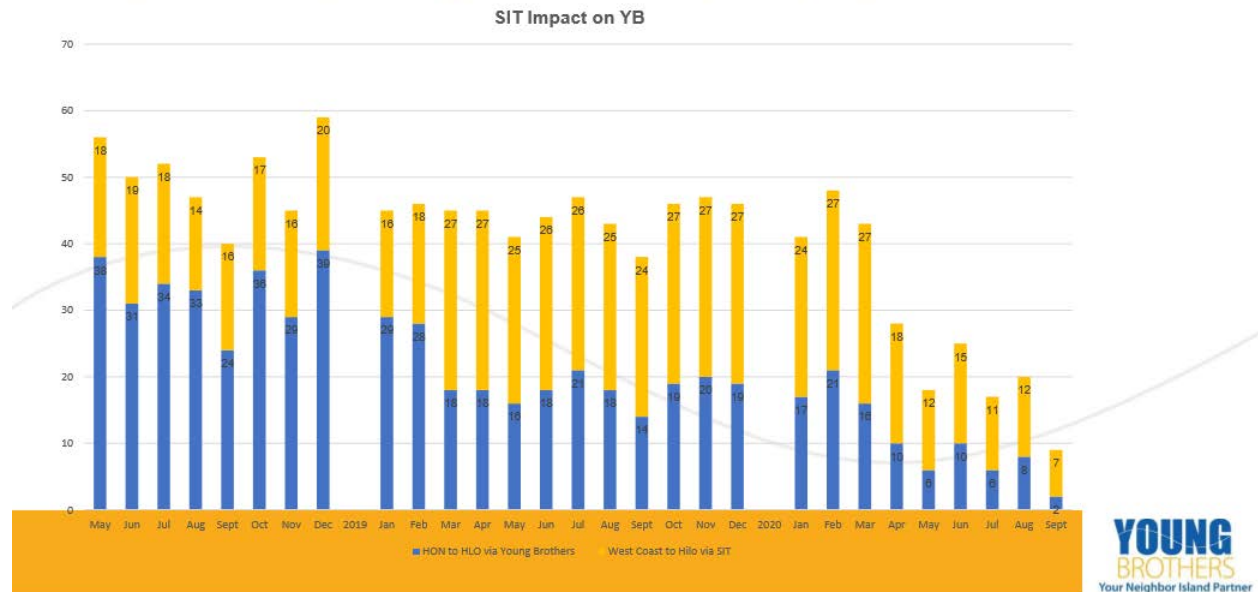
*See Exhibit B for an updated chart that reflects Freight Revenue vs Tonnage for the same period provided in the presentation.*

5. What category does livestock fall under: container/trailer, LCL or RORO?

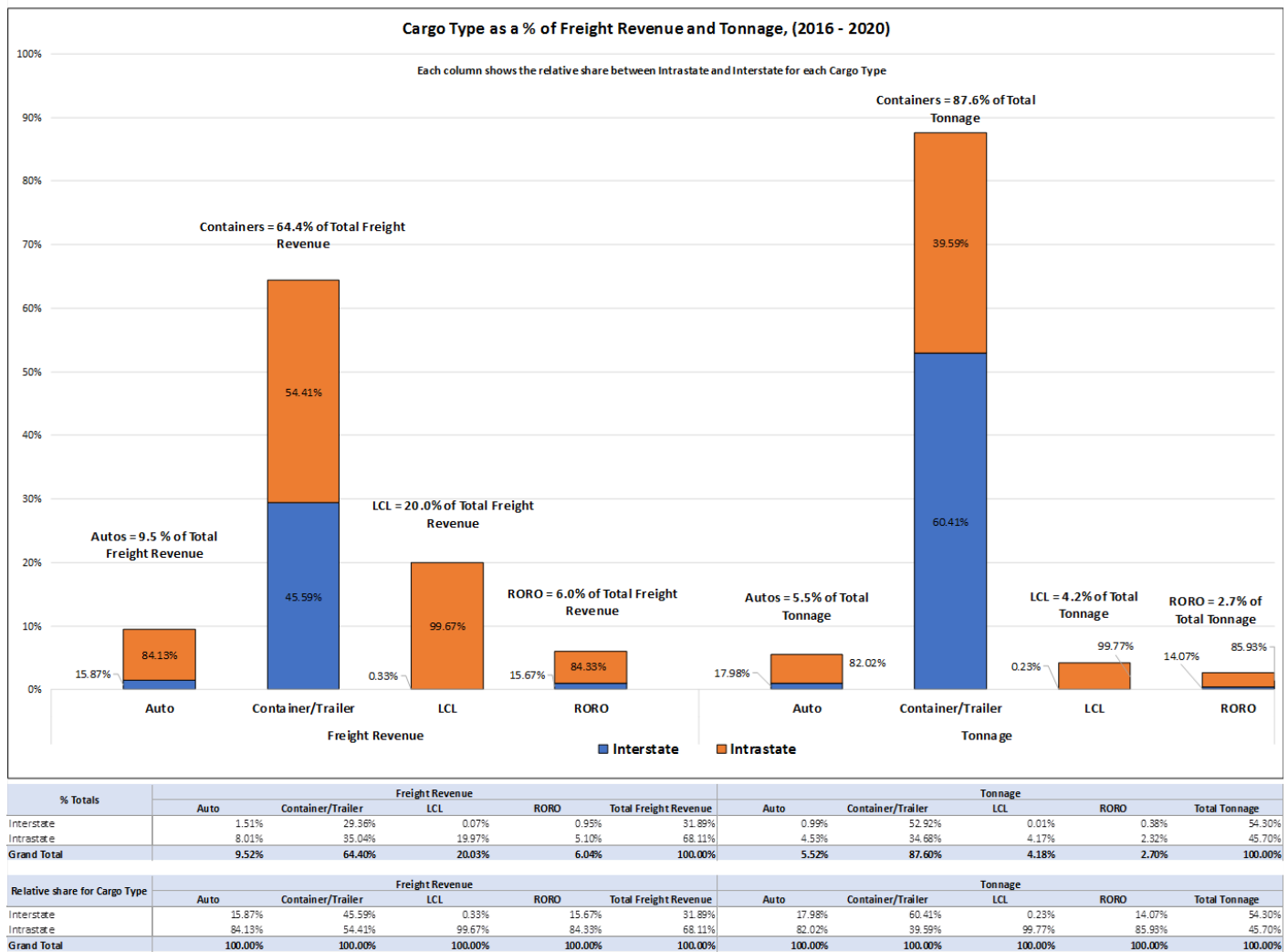
*Livestock may fall under either container/trailer, LCL, or RORO commodities. For context, we have provided a chart at Exhibit C showing the total revenue generated by industry over the last 5 years. The Agriculture industry has generated almost 2% of YB's total revenues in that time period, of which the Livestock sector has generated 0.18% of total revenues. See Exhibit D for examples of each type of commodity that can be shipped by YB:*

## Exhibit A

### Stop-in-Transit/Storage-in-Transit's ("SIT") Impact on YB

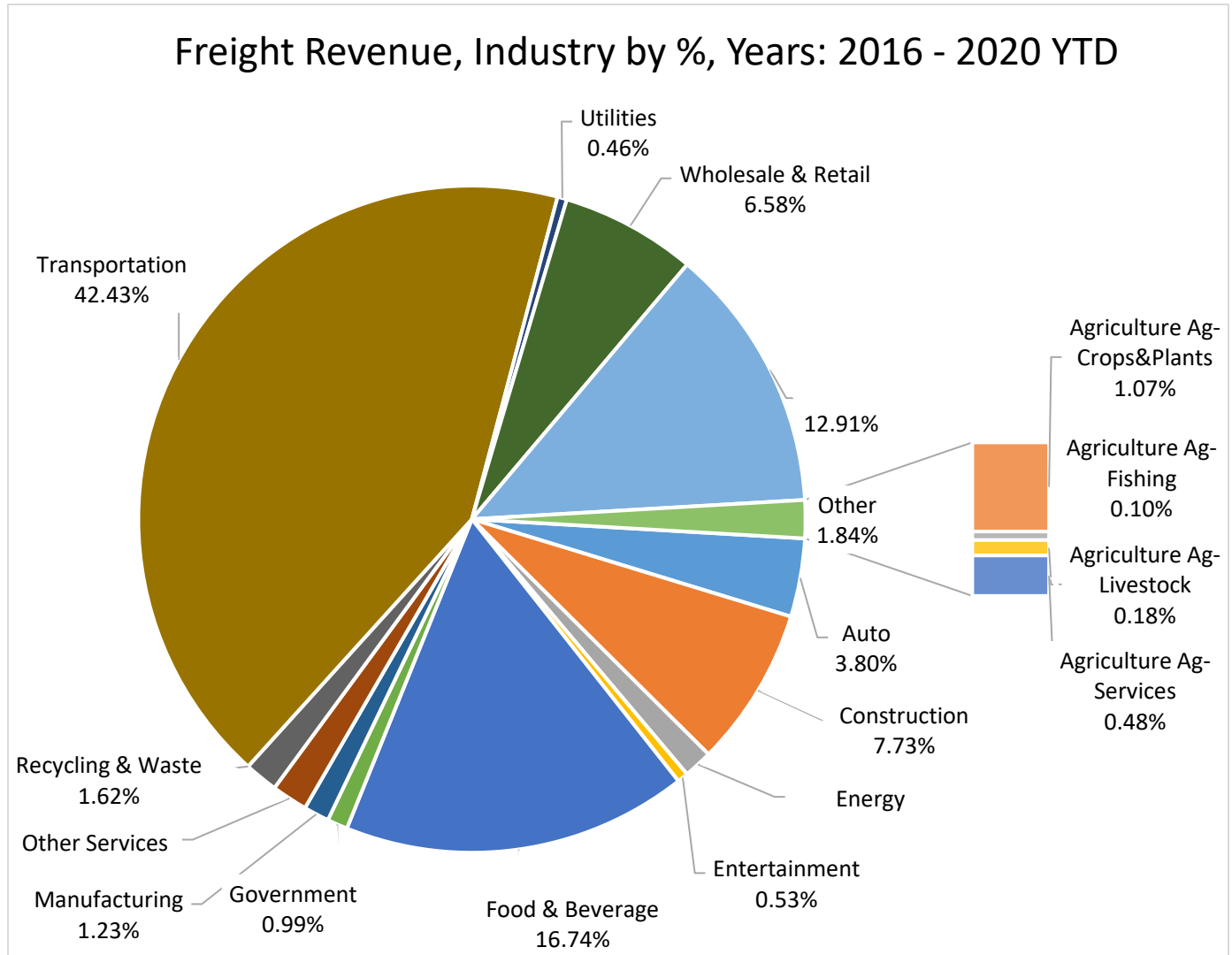


## Exhibit B





## Exhibit C



## Exhibit D

Cowtainer (Container or RORO if shipped on chassis)



Box Stall (LCL)



Trailer (RORO)



Pig Pen (LCL)



Livestock Shipping Trailer (RORO)



# Hawaii Public Utilities Commission Updated Instructions for SharePoint

Water Carriers Working Group Meeting #3

10/15/2020



# SharePoint for File Sharing

- A single place to share presentation materials, notes, other documents, managed by HPUC Staff
  - Read access and private at this time.
  - HPUC Staff will post any materials to the SharePoint and create new folders as necessary.
  - Adding shared access can only be done by HPUC Staff.
  - Requires verification via email.
  - Link cannot be shared and is unique per participant.



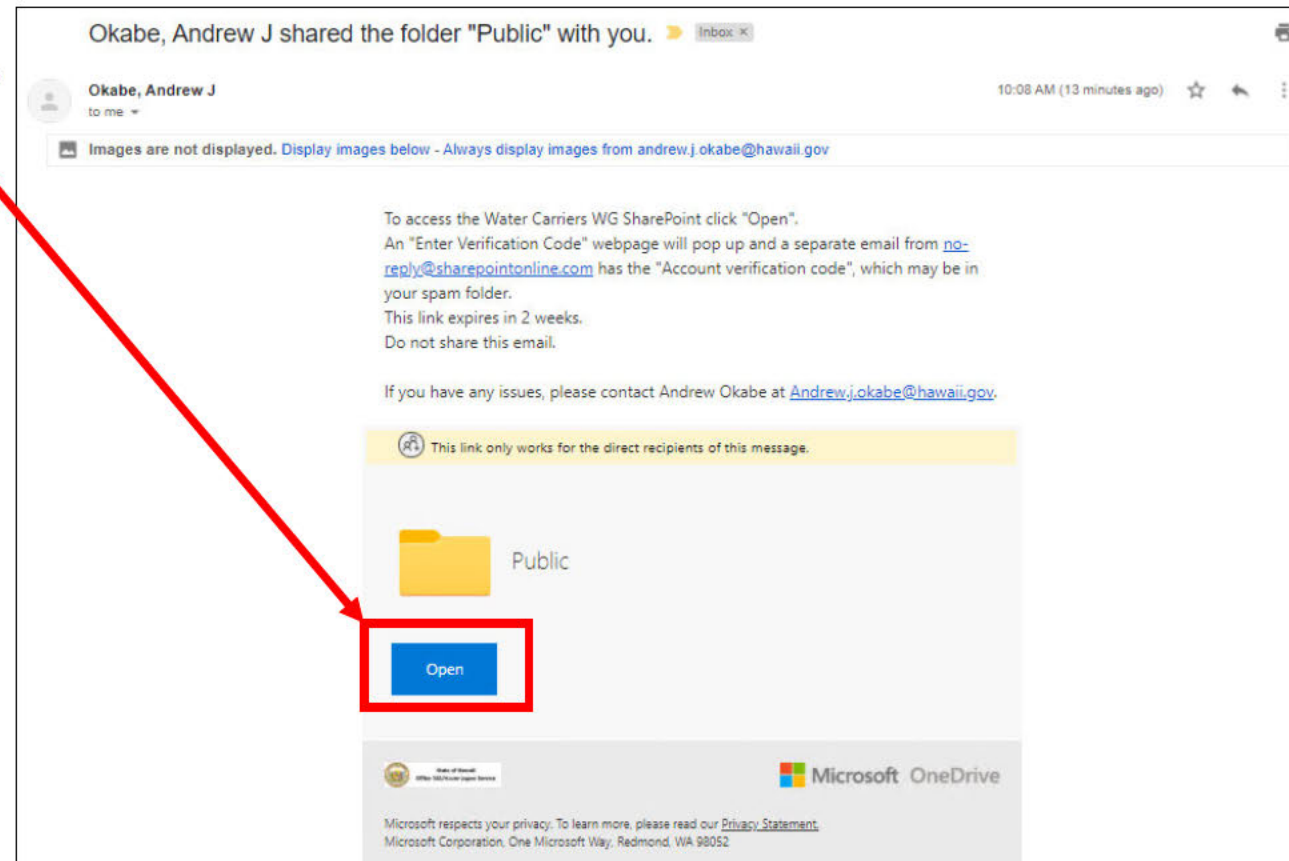
# Alternative Read Only SharePoint Mirror

- A mirror has been created that has read access to WG materials:
  - [REDACTED]
  - Read only access
  - Can be shared and does not need verification.
  - Synchronized WG SharePoint periodically by HPUC staff.
  - Anyone with the Link can access the files.
  - Password is “[REDACTED]”.



# Getting Started

- You should have received an email from [Andrew.j.Okabe@Hawaii.gov](mailto:Andrew.j.Okabe@Hawaii.gov).
- Click on “Open”.





# Get a Verification Code

- The “Request Verification Code” webpage will appear, click on “Send Code”, when the processing is done the “Enter Verification Code” webpage will appear.

The diagram illustrates the two-step process for requesting and entering a verification code. A red arrow points from the 'Send Code' button on the first page to the second page.

**Request Verification Code**

Microsoft

You've received a secure link to:

Public

To verify your identity, we'll send a code to you at **andrew [redacted]**

**Send Code**

By clicking Send Code you allow State of Hawaii to use your email address in accordance with their privacy statement. State of Hawaii has not provided links to their terms for you to review.

© 2017 Microsoft Privacy & Cookies

**Enter Verification Code**

Microsoft

You've received a secure link to:

Public

To open this link, enter the code we just emailed to **andrew [redacted]** [Send again](#)

Enter code ⓘ

**Verify**

☐ Keep me signed in

# Enter the Verification Code

- You will receive an email from [no-reply@sharepointonline.com](mailto:no-reply@sharepointonline.com) with your verification code, put this into the “Enter Verification Code” webpage, and checkmark “Keep me signed in”, click on “Verify”.

The diagram illustrates the process of verifying a Microsoft SharePoint account. It shows an email from [no-reply@sharepointonline.com](mailto:no-reply@sharepointonline.com) with a subject line "[REDACTED] is your Microsoft SharePoint verification code." The email body contains a message from SharePoint and a yellow box labeled "Account verification code:" containing a blacked-out code. Red arrows indicate the flow of information: one arrow points from the verification code in the email to the input field on the "Enter Verification Code" page; another arrow points from the "Keep me signed in" checkbox in the email to the same checkbox on the verification page; and a third arrow points from the "Verify" button in the email to the "Verify" button on the verification page. The "Enter Verification Code" page also shows a "Public" link and a "Send again" button.

Microsoft

## Enter Verification Code

You've received a secure link to:

Public

To open this link, enter the code we just emailed to **andrew [REDACTED]** [Send again](#)

[REDACTED]

[Verify](#)

☒ Keep me signed in

# Start Using SharePoint

- Download by clicking to the left of the folder and then “Download”.
- Open items by clicking on the item name.

Office 365

PY PUC WG for Water Carriers (SR125 SD1)  
Private group 6 members

Search + New Share Copy link Download ... All Documents

Documents > General > Public

| Name                                      | Modified    |
|-------------------------------------------|-------------|
| Working Group Meeting #1 July 31 2020     | 3 hours ago |
| Working Group Meeting #2 September 17 ... | 3 hours ago |

| Name                                       | Modified   |
|--------------------------------------------|------------|
| Declaration of Policy.pdf                  | August 19  |
| Minutes from Working Group Meeting 1_07... | 6 days ago |
| Order-37156_Dkt-2020-0084.pdf              | August 19  |
| SR125_SD1_.pdf                             | August 19  |

Search Download Copy to 2 selected

Documents > General > Public

| Name                            | Modified          | Modified By     |
|---------------------------------|-------------------|-----------------|
| Working Group Meeting #1 Jul... | About an hour ago | Okabe, Andrew J |
| Working Group Meeting #2 Se...  | About an hour ago | Okabe, Andrew J |





# Accessing the SharePoint After Verification

There are several ways to easily access the Working Group SharePoint (after verification):

- Use this [REDACTED].
- Add the SharePoint webpage as a bookmark on a browser while on the SharePoint webpage, and utilize the bookmark when needed.
  - For Computers: click the ☆ or ♥ symbol to the right-hand side of the address bar or press Control+D on the keyboard (Command+D for Safari).
  - For iPad/iPhone: Tap the “More” icon at the top and tap on “Add Bookmark”.
  - For Android: Tap the ⋮ icon at the top and tap on the ☆ icon.

Either method requires verification, which is good for two weeks. After the two-week period, or if the browser is cleared of data, re-verification will be required. Verification is required for each device/browser to access SharePoint.

For questions regarding SharePoint or to request additional access please email  
[Andrew.j.Okabe@Hawaii.gov](mailto:Andrew.j.Okabe@Hawaii.gov)

Thank You!



**STATE OF HAWAII**  
**PUBLIC UTILITIES COMMISSION**  
465 S. KING STREET, #103  
HONOLULU, HAWAII 96813

|   | Recommended Organization or Individual | What is their interest or expertise on this issue? |
|---|----------------------------------------|----------------------------------------------------|
| 1 |                                        |                                                    |
| 2 |                                        |                                                    |
| 3 |                                        |                                                    |
| 4 |                                        |                                                    |
| 5 |                                        |                                                    |

| Recommended Organization or Individual                           | What is their interest or expertise on this issue?                                                                                                                                                                                                                                                                                 |
|------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 Construction Industry (Any Specifics?)                         | Higher cost of delivering materials is likely to impact housing costs, including those that already had a fix bid price but were awaiting material shipments.                                                                                                                                                                      |
| 2 Farmers & Ranchers (Beyond those listed below?)                | Hawai'i Island farmers and ranchers may face headwind if their prices increase to ship product off-island.                                                                                                                                                                                                                         |
| 3 Grocery Stores & Big Box Retailers (Any Specifics?)            | Concern about rising prices of commonly purchased items such as toilet paper, bags of rice, dairy products, and other household staples.                                                                                                                                                                                           |
| 4 Hawaii Farm Bureau Federation: Brian Miyamoto (Exec. Dir.)     | They represent 1800 farmers, ranchers, & growers statewide. They also have a transportation policy representative for its members. Further, they have significantly impacted by YB's rates, services and policies for food crops and state's food security. Many bureau members utilize water and air interisland cargo movements. |
| 5 Hawaii Cattlemen's Council: Brendan Balthazar, Kea Among       | Statewide organization of cattle ranchers and significantly impacted by YB's rates, services and policies that have interrupted beef supply chain.                                                                                                                                                                                 |
| 6 Hawaii Nursery & Floriculture Association                      | Statewide organization of flowers and ornamental plants significantly impacted by YB's rates and policies.                                                                                                                                                                                                                         |
| 7 Hawaii Farmers Union United                                    | Represents over 1200 farming families statewide.                                                                                                                                                                                                                                                                                   |
| 8 Hawaii Transportation Association: Gareth Sakakida (Exec Dir.) | They typically partner with YB and other water carriers. Perspective from ground transportation.                                                                                                                                                                                                                                   |
| 9 Hawaii Sheep & Goat Association                                | Livestock shippers (LC) Member of PUC Livestock shippers working group.                                                                                                                                                                                                                                                            |

## Consolidated and Formatted List of Needs

### Affordability

- Affordable pricing
- Affordability
- Competitive pricing
- Economic Viability
- Streamline rate making process
- Fair and equitable evaluation of annualized increase
- Reasonable and affordable rates
- [Ag would like to add keeping loading and unloading on the pier to minimize additional transportation costs for the customers who are taxed with a 46% rate increase.](#)

### Reliable

- Reliable, unwavering freight service schedule with known capacities
- No interruption of service except for weather
- Uninterrupted schedule
- Reliable and efficient transportation of goods between islands that meet or exceed customer expectations
- Consistent sailing schedules, gate hours and operations

### Meeting Client Needs

- Provide for freight service needs of the neighbor islands
- Continue to service freight of all kinds
- Options—want other options to be considered for services that will allow competitive pricing for comparable services
- Extend and organize gate hours
- [Consideration of the greater good and not just a single party or single perspective.](#)

### Service

- Customer service and outreach
- Service
- Quality customer service

### Operational Excellence

- Staging and overall efficiency
- Higher costs=expectation of better delivery of services or carrier to provide something "new" that is not the case today
- Empowered with flexibility to nimbly respond to changing conditions

### Unique Items

- Safety (esp. in re: animals)



- Independent auditor to review YB finances
- Provide State funding for those commodities that are granted discounts
- Current regulatory framework reviewed and updated and restore regulatory parity w/unregulated service providers
- Adequate support (e.g., grants, subsidies) to incentivize water carrier(s) to provide the breadth of desired services when some are not compensatory

## Consolidated and Formatted List of Desired Elements

### Meeting Client Needs (many of these are examples)

- Demonstrate constant improvement in service and a desire to meet the needs of its customers throughout the process from initiation of shipping, tracking and retrieval of cargo
- Expediency of the processes by which customers can drop off and pick up freight and cargo at the docks
- Ability to check availability of shipping dates and make reservations online, with available customer service for follow-ups
- A new and/or improved tracking system for tracking goods through the shipping process
- Allow for transport of trucks and smaller vehicles between islands. Not require always moving entire barge
- Continuance of less than container loads
- Offer affordable shipping rates with minimal rate increases. Rates that reflect the cost that producers take on by owning and maintaining their own shipping containers

### Flexibility and Efficiency

- Regulatory and operational flexibility
- New vessels that are more economical and can adapt to flexible load configurations and needs
- Barge schedule flexibility based on cargo availability for all regulated and non-regulated cargoes with supporting metrics
- Efficient
- Maximizes the inbound and outbound container space utilization

### Financial Viability

- Regular/Annual and equitable rate adjustments to keep pace with annual cost increases, enabling a financially healthy carrier
- Financial viability
- Financial segregation and treatment of regulated/non-regulated cargoes for mixed barge movements, with open opportunity/support of additional water carriers to decrease dependency on a single carrier. This could include utilization/support of Pasha Hawaii and Matson current routings to Neighbor Islands

### Safety

- Delivery of agricultural products and livestock are in a safe, timely manner and ensuring they arrive in good, healthy condition
- Safe

### Unique Items

- Committed
- Improve infrastructure and consistent availability of properly maintained equipment
- Regulatory parity

## Potential Lapses in Intrastate shipping service

References taken from *Schooner from Windward*, Mifflin Thomas, University of Hawaii Press, Honolulu, C. 1983, ISBN 0-8248-0799-5.

One of the main inter island transport companies Inter-Island Steam Navigation Company announced on March 18, 1950 that it was discontinuing inter island shipping as part of its business.<sup>1</sup> Prior to the announcement from Inter-Island Steam Navigation Company, Young Brothers Company started its interisland freight shipping with an expansion of its common carrier services, and YB offered biweekly service to two Kauai Ports, Kahului, and Hilo.<sup>2</sup> This ultimately allowed for a potentially uninterrupted transition from use of one carrier to the next.<sup>3</sup>

Prior to statehood YB was regulated by the U.S. Maritime Commission, after statehood on August 21, 1959, the Hawaii Public Utilities Commission assumed responsibility for regulating Intrastate water transportation.<sup>4</sup>

The only time that Hawaii experienced a potential situation where there would be no Intrastate shipping company was in 1978 to 1979, where YB sent a notice to the HPUC on July 12, 1978 that it would be terminating service for Intrastate shipping on December 31, 1979.<sup>5</sup> YB re-applied for a Certificate of Public Convenience and Necessity ("CPCN") on March 1979.<sup>6</sup> While the Commission accepted the initial notice terminating YB's CPCN on December 31, 1979, the Commission authorized YB to operate under a new CPCN on January 1, 1980, effectively providing no lapse in service.

<sup>1</sup> From *Schooner from Windward*, Mifflin Thomas, University of Hawaii Press, Chapter 11, page 192. Reference to the Annual Report of the IISNCO for the Year Ending December 31, 1949, unpaginated.

<sup>2</sup> From *Schooner from Windward*, Mifflin Thomas, University of Hawaii Press, Chapter 11, page 189.

<sup>3</sup> Note that Inter-Island also had passenger service, but passengers transitioned to other providers as well as utilizing the airlines.

<sup>4</sup> From *Schooner from Windward*, Mifflin Thomas, University of Hawaii Press, Chapter 12, page 202.

<sup>5</sup> From *Schooner from Windward*, Mifflin Thomas, University of Hawaii Press, Chapter 12, page 204. The document was received by the Commission on July 12, 1978, and the official application under Docket No. 3457 was filed July 24, 1978.

<sup>6</sup> From *Schooner from Windward*, Mifflin Thomas, University of Hawaii Press, Chapter 12, page 204. The document was received by the Commission on March 2, 1979 under Docket No. 3633. The Commission issued Decision and Order No. 5682 on June 1, 1979, with YB's new CPCN effective January 1, 1980.

Input Module: Commodity Summary

## Intrastate Revenue-Generated Commodity Categorization for Cost Allocation

Outbound Only

Data from Commodity rpt is summed by cargo type and intrastate/interstate in the tables below.

(Outbound only)

|                       |                      | Revenue      | Revenue<br>Tons | Wt. Piece<br>Count | Wt. Bill of<br>Lading | Total CPE | Insurance   | Piece<br>Count | Bill of<br>Lading | CPE    |
|-----------------------|----------------------|--------------|-----------------|--------------------|-----------------------|-----------|-------------|----------------|-------------------|--------|
| Container             | Dry                  | \$18,121,831 | 1,241,912       | 19,497             | 17,114                | 28,732    | \$647,296   | 17,633         | 15,809            | 26,444 |
|                       | 20                   | \$7,751,100  | 503,170         | 10,196             | 9,357                 | 10,196    | \$283,070   | 8,757          | 8,403             | 8,757  |
|                       | 24                   | \$42,085     | 2,432           | 93                 | 120                   | 112       | \$1,126     | 90             | 116               | 108    |
|                       | 40                   | \$10,271,897 | 732,335         | 9,175              | 7,602                 | 18,350    | \$361,776   | 8,757          | 7,258             | 17,514 |
|                       | 45                   | \$56,749     | 3,974           | 33                 | 35                    | 74        | \$1,324     | 29             | 32                | 65     |
|                       | Reefer               | \$9,004,373  | 502,154         | 7,454              | 6,196                 | 12,722    | \$303,349   | 7,105          | 5,815             | 12,199 |
|                       | 20                   | \$1,763,361  | 94,462          | 2,186              | 2,185                 | 2,186     | \$68,056    | 2,011          | 1,972             | 2,011  |
|                       | 24                   | \$0          | 0               | 0                  | 0                     | 0         | \$0         | 0              | 0                 | 0      |
|                       | 40                   | \$7,241,012  | 407,692         | 5,268              | 4,011                 | 10,536    | \$235,293   | 5,094          | 3,843             | 10,188 |
|                       | 45                   | \$0          | 0               | 0                  | 0                     | 0         | \$0         | 0              | 0                 | 0      |
|                       | Flatrack             | \$150,638    | 12,444          | 264                | 213                   | 293       | \$16,501    | 258            | 204               | 283    |
|                       | 20                   | \$106,814    | 9,690           | 235                | 178                   | 235       | \$15,375    | 233            | 173               | 233    |
| Racks (straight load) | 24                   | \$0          | 0               | 0                  | 0                     | 0         | \$0         | 0              | 0                 | 0      |
|                       | 40                   | \$43,824     | 2,755           | 29                 | 35                    | 58        | \$1,126     | 25             | 31                | 50     |
|                       | 45                   | \$0          | 0               | 0                  | 0                     | 0         | \$0         | 0              | 0                 | 0      |
|                       | Platform             | \$2,515,502  | 106,604         | 3,721              | 3,126                 | 4,044     | \$92,286    | 3,407          | 2,783             | 3,726  |
|                       | 20                   | \$2,013,680  | 71,640          | 2,972              | 2,660                 | 2,972     | \$38,637    | 2,664          | 2,325             | 2,664  |
|                       | 24                   | \$269,885    | 20,427          | 532                | 275                   | 638       | \$36,460    | 530            | 272               | 636    |
|                       | 40                   | \$231,936    | 14,538          | 217                | 191                   | 434       | \$17,189    | 213            | 186               | 426    |
|                       | 45                   | \$0          | 0               | 0                  | 0                     | 0         | \$0         | 0              | 0                 | 0      |
|                       | G-Van                | \$461,515    | 13,155          | 1,642              | 1,637                 | 746       | \$12,297    | 1,374          | 1,369             | 625    |
|                       | G-Van                | \$461,515    | 13,155          | 1,642              | 1,637                 | 746       | \$12,297    | 1,374          | 1,369             | 625    |
|                       | Automobile           | \$6,329,306  | 275,983         | 15,553             | 12,668                | 12,442    | \$274,612   | 13,067         | 10,441            | 10,454 |
|                       | 0% Auto - RoRo       | \$6,329,306  | 275,983         | 15,553             | 12,668                | 12,442    | \$274,612   | 13,067         | 10,441            | 10,454 |
| RoRo                  | Auto - Racked        | \$0          | 0               | 0                  | 0                     | 0         | \$0         | 0              | 0                 | 0      |
|                       | RoRo                 | \$7,542,910  | 234,602         | 3,968              | 3,400                 | 4,960     | \$223,189   | 3,298          | 2,818             | 4,123  |
|                       | RoRo                 | \$7,542,910  | 234,602         | 3,968              | 3,400                 | 4,960     | \$223,189   | 3,298          | 2,818             | 4,123  |
|                       | Dry General Cargo    | \$11,122,418 | 189,923         | 191,779            | 100,467               | 11,383    | \$206,188   | 177,564        | 92,692            | 10,531 |
|                       | Dry Pallet           | \$9,817,437  | 170,863         | 102,935            | 83,044                | 10,029    | \$181,890   | 95,205         | 76,669            | 9,276  |
|                       | Dry Mixed            | \$1,304,981  | 19,060          | 88,844             | 17,423                | 1,354     | \$24,298    | 82,359         | 16,023            | 1,255  |
|                       | Reefer General Cargo | \$4,430,104  | 26,666          | 55,494             | 35,777                | 3,460     | \$44,649    | 47,079         | 29,596            | 2,800  |
|                       | Reefer Pallet        | \$4,333,235  | 26,443          | 41,247             | 31,842                | 3,383     | \$42,829    | 33,222         | 25,737            | 2,725  |
|                       | Reefer Mixed         | \$96,870     | 223             | 14,247             | 3,935                 | 77        | \$1,820     | 13,857         | 3,859             | 75     |
|                       | Intrastate Total     | \$59,678,598 | 2,603,442       | 299,372            | 180,598               | 78,783    | \$1,820,365 | 270,785        | 161,527           | 71,184 |

## Interstate Revenue-Generated Commodity Categorization for Cost Allocation

|                       |          | Revenue      | Revenue<br>Tons | Wt. Piece<br>Count | Wt. Bill of<br>Lading | CPE    | Insurance | Piece<br>Count | Bill of<br>Lading | CPE    |
|-----------------------|----------|--------------|-----------------|--------------------|-----------------------|--------|-----------|----------------|-------------------|--------|
| Container             | Dry      | \$15,867,785 | 1,732,259       | 17,160             | 3,357                 | 35,016 | \$88,443  | 16,081         | 2,880             | 32,798 |
|                       | 20       | \$550,900    | 49,189          | 1,121              | 904                   | 1,121  | \$42,010  | 1,078          | 864               | 1,078  |
|                       | 24       | \$42,111     | 3,056           | 44                 | 46                    | 53     | \$4,910   | 43             | 45                | 52     |
|                       | 40       | \$7,692,622  | 821,244         | 8,586              | 1,536                 | 17,172 | \$41,523  | 7,967          | 1,253             | 15,934 |
|                       | 45       | \$7,582,151  | 858,771         | 7,409              | 871                   | 16,670 | \$0       | 6,993          | 718               | 15,734 |
|                       | Reefer   | \$5,581,018  | 465,853         | 5,583              | 864                   | 11,146 | \$0       | 5,490          | 748               | 10,960 |
|                       | 20       | \$9,582      | 774             | 19                 | 18                    | 19     | \$0       | 19             | 18                | 19     |
|                       | 24       | \$905        | 75              | 1                  | 1                     | 1      | \$0       | 1              | 1                 | 1      |
|                       | 40       | \$5,570,531  | 465,004         | 5,563              | 845                   | 11,126 | \$0       | 5,470          | 729               | 10,940 |
|                       | 45       | \$-          | 0               | 0                  | 0                     | 0      | \$0       | 0              | 0                 | 0      |
|                       | Flatrack | \$379,220    | 32,507          | 381                | 258                   | 730    | \$11,804  | 375            | 250               | 723    |
|                       | 20       | \$26,646     | 1,363           | 25                 | 31                    | 25     | \$661     | 20             | 25                | 20     |
| Racks (straight load) | 24       | \$11,922     | 458             | 9                  | 10                    | 11     | \$40      | 9              | 10                | 11     |
|                       | 40       | \$340,652    | 30,685          | 347                | 217                   | 694    | \$11,104  | 346            | 215               | 692    |
|                       | 45       | \$-          | 0               | 0                  | 0                     | 0      | \$0       | 0              | 0                 | 0      |
|                       | Platform | \$1,210,041  | 47,118          | 636                | 662                   | 1,205  | \$24,368  | 535            | 578               | 1,004  |
|                       | 20       | \$28,966     | 1,594           | 67                 | 89                    | 67     | \$798     | 66             | 87                | 66     |
|                       | 24       | \$-          | 0               | 0                  | 0                     | 0      | \$0       | 0              | 0                 | 0      |
|                       | 40       | \$1,181,075  | 45,524          | 569                | 573                   | 1,138  | \$23,570  | 469            | 491               | 938    |
|                       | 45       | \$-          | 0               | 0                  | 0                     | 0      | \$0       | 0              | 0                 | 0      |

|                         |               |                     |                  |               |              |               |                  |               |              |               |
|-------------------------|---------------|---------------------|------------------|---------------|--------------|---------------|------------------|---------------|--------------|---------------|
| <b>Automobile</b>       |               | <b>\$1,019,572</b>  | <b>57,890</b>    | <b>3,784</b>  | <b>203</b>   | <b>3,027</b>  | <b>\$455</b>     |               |              |               |
| 0%                      | Auto - RoRo   | \$1,019,572         | 57,890           | 3,784         | 203          | 3,027         | \$455            | 3,583         | 171          | 2,866         |
|                         | Auto - Racked | \$0                 | 0                | 0             | 0            | 0             | \$0              | 0             | 0            | 0             |
| <b>RoRo</b>             |               | <b>\$113,280</b>    | <b>10,602</b>    | <b>99</b>     | <b>112</b>   | <b>124</b>    | <b>\$12,118</b>  | <b>35</b>     | <b>46</b>    | <b>44</b>     |
|                         | RoRo          | \$113,280           | 10,602           | 99            | 112          | 124           | \$12,118         | 35            | 46           | 44            |
| <b>Break Bulk</b>       |               | <b>\$28,902</b>     | <b>434</b>       | <b>239</b>    | <b>205</b>   | <b>239</b>    | <b>\$1,438</b>   | <b>232</b>    | <b>200</b>   | <b>23</b>     |
|                         | Break Bulk    | \$28,902            | 434              | 239           | 205          | 239           | \$1,438          | 232           | 200          | 23            |
| <b>Interstate Total</b> |               | <b>\$24,199,817</b> | <b>2,346,663</b> | <b>27,882</b> | <b>5,661</b> | <b>51,487</b> | <b>\$138,626</b> | <b>26,331</b> | <b>4,873</b> | <b>48,418</b> |

## Total Revenue-Generated Commodity Categorization for Cost Allocation

|                             |                 | Revenue             | Revenue<br>Tons  | Wt. Piece<br>Count | Wt. Bill of<br>Lading | CPE            | Insurance          | Piece<br>Count | Bill of<br>Lading | CPE            |
|-----------------------------|-----------------|---------------------|------------------|--------------------|-----------------------|----------------|--------------------|----------------|-------------------|----------------|
| Container                   | <b>Dry</b>      | <b>\$33,989,616</b> | <b>2,974,171</b> | <b>36,657</b>      | <b>20,471</b>         | <b>63,748</b>  | <b>\$735,739</b>   | <b>33,714</b>  | <b>18,689</b>     | <b>59,242</b>  |
|                             | 20              | \$8,302,000         | 552,359          | 11,317             | 10,261                | 11,317         | \$325,080          | 9,835          | 9,267             | 9,835          |
|                             | 24              | \$84,197            | 5,488            | 137                | 166                   | 164            | \$6,036            | 133            | 161               | 160            |
|                             | 40              | \$17,964,519        | 1,553,578        | 17,761             | 9,138                 | 35,522         | \$403,299          | 16,724         | 8,511             | 33,448         |
|                             | 45              | \$7,638,901         | 862,745          | 7,442              | 906                   | 16,745         | \$1,324            | 7,022          | 750               | 15,800         |
|                             | <b>Reefer</b>   | <b>\$14,585,392</b> | <b>968,006</b>   | <b>13,037</b>      | <b>7,060</b>          | <b>23,868</b>  | <b>\$303,349</b>   | <b>12,595</b>  | <b>6,563</b>      | <b>23,159</b>  |
|                             | 20              | \$1,772,943         | 95,236           | 2,205              | 2,203                 | 2,205          | \$68,056           | 2,030          | 1,990             | 2,030          |
|                             | 24              | \$905               | 75               | 1                  | 1                     | 1              | \$0                | 1              | 1                 | 1              |
|                             | 40              | \$12,811,544        | 872,696          | 10,831             | 4,856                 | 21,662         | \$235,293          | 10,564         | 4,572             | 21,128         |
|                             | 45              | \$0                 | 0                | 0                  | 0                     | 0              | \$0                | 0              | 0                 | 0              |
|                             | <b>Flatrack</b> | <b>\$529,858</b>    | <b>44,951</b>    | <b>645</b>         | <b>471</b>            | <b>1,023</b>   | <b>\$28,305</b>    | <b>633</b>     | <b>454</b>        | <b>1,006</b>   |
|                             | 20              | \$133,460           | 11,053           | 260                | 209                   | 260            | \$16,036           | 253            | 198               | 253            |
|                             | 24              | \$11,922            | 458              | 9                  | 10                    | 11             | \$40               | 9              | 10                | 11             |
|                             | 40              | \$384,476           | 33,440           | 376                | 252                   | 752            | \$12,230           | 371            | 246               | 742            |
|                             | 45              | \$0                 | 0                | 0                  | 0                     | 0              | \$0                | 0              | 0                 | 0              |
|                             | <b>Platform</b> | <b>\$3,725,543</b>  | <b>153,723</b>   | <b>4,357</b>       | <b>3,788</b>          | <b>5,249</b>   | <b>\$116,654</b>   | <b>3,942</b>   | <b>3,361</b>      | <b>4,730</b>   |
| Racks (straight load)       | 20              | \$2,042,646         | 73,234           | 3,039              | 2,749                 | 3,039          | \$39,435           | 2,730          | 2,412             | 2,730          |
|                             | 24              | \$269,885           | 20,427           | 532                | 275                   | 638            | \$36,460           | 530            | 272               | 636            |
|                             | 40              | \$1,413,011         | 60,062           | 786                | 764                   | 1,572          | \$40,759           | 682            | 677               | 1,364          |
|                             | 45              | \$0                 | 0                | 0                  | 0                     | 0              | \$0                | 0              | 0                 | 0              |
| <b>G-Van</b>                |                 | <b>\$461,515</b>    | <b>13,155</b>    | <b>1,642</b>       | <b>1,637</b>          | <b>746</b>     | <b>\$12,297</b>    | <b>1,374</b>   | <b>1,369</b>      | <b>625</b>     |
|                             | G-Van           | \$461,515           | 13,155           | 1,642              | 1,637                 | 746            | \$12,297           | 1,374          | 1,369             | 625            |
| <b>Automobile</b>           |                 | <b>\$7,348,878</b>  | <b>333,873</b>   | <b>19,337</b>      | <b>12,871</b>         | <b>15,470</b>  | <b>\$275,066</b>   | <b>16,650</b>  | <b>10,612</b>     | <b>13,320</b>  |
|                             | Auto - RoRo     | \$7,348,878         | 333,873          | 19,337             | 12,871                | 15,470         | \$275,066          | 16,650         | 10,612            | 13,320         |
|                             | Auto - Racked   | \$0                 | 0                | 0                  | 0                     | 0              | \$0                | 0              | 0                 | 0              |
| <b>RoRo</b>                 |                 | <b>\$7,656,190</b>  | <b>245,204</b>   | <b>4,067</b>       | <b>3,512</b>          | <b>5,084</b>   | <b>\$235,307</b>   | <b>3,333</b>   | <b>2,864</b>      | <b>4,166</b>   |
|                             | RoRo            | \$7,656,190         | 245,204          | 4,067              | 3,512                 | 5,084          | \$235,307          | 3,333          | 2,864             | 4,166          |
| <b>Break Bulk</b>           |                 | <b>\$28,902</b>     | <b>434</b>       | <b>239</b>         | <b>205</b>            | <b>239</b>     | <b>\$1,438</b>     | <b>232</b>     | <b>200</b>        | <b>23</b>      |
|                             | Break Bulk      | \$28,902            | 434              | 239                | 205                   | 239            | \$1,438            | 232            | 200               | 23             |
| <b>Dry General Cargo</b>    |                 | <b>\$11,122,418</b> | <b>189,923</b>   | <b>191,779</b>     | <b>100,467</b>        | <b>11,383</b>  | <b>\$206,188</b>   | <b>177,564</b> | <b>92,692</b>     | <b>10,531</b>  |
|                             | Dry Pallet      | \$9,817,437         | 170,863          | 102,935            | 83,044                | 10,029         | \$181,890          | 95,205         | 76,669            | 9,276          |
|                             | Dry Mixed       | \$1,304,981         | 19,060           | 88,844             | 17,423                | 1,354          | \$24,298           | 82,359         | 16,023            | 1,255          |
| <b>Reefer General Cargo</b> |                 | <b>\$4,430,104</b>  | <b>26,666</b>    | <b>55,494</b>      | <b>35,777</b>         | <b>3,460</b>   | <b>\$44,649</b>    | <b>47,079</b>  | <b>29,596</b>     | <b>2,800</b>   |
|                             | Reefer Pallet   | \$4,333,235         | 26,443           | 41,247             | 31,842                | 3,383          | \$42,829           | 33,222         | 25,737            | 2,725          |
|                             | Reefer Mixed    | \$96,870            | 223              | 14,247             | 3,935                 | 77             | \$1,820            | 13,857         | 3,859             | 75             |
| <b>Grand Total</b>          |                 | <b>\$83,878,415</b> | <b>4,950,105</b> | <b>327,254</b>     | <b>186,259</b>        | <b>130,270</b> | <b>\$1,958,991</b> | <b>297,116</b> | <b>166,400</b>    | <b>119,601</b> |

## Exhibit C Marsoft Model/Cost Allocation Summary

| Total (Honolulu + Neighbor Islands) Costs |                    |                        |                         |               |               |                      |                               |                 |                                | Total         |
|-------------------------------------------|--------------------|------------------------|-------------------------|---------------|---------------|----------------------|-------------------------------|-----------------|--------------------------------|---------------|
| Honolulu                                  |                    | Barge Load & Discharge | Cargo Holding Equipment | Freight Clerk | Consolidation | Misc. Cargo Handling | Documentation & Billing Costs | Voyage Expenses | Administrative & General Costs | Total         |
| Total Cost                                |                    | \$34,241,575           | \$2,257,868             | \$8,362,225   | \$4,598,050   | \$11,057,577         | \$5,235,278                   | \$40,462,072    | \$15,786,362                   | \$122,001,007 |
| Intrastate                                | Dry Containers     |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | 20                 | \$5,046,248            | \$139,587               | \$528,753     | -             | \$865,456            | 234,516                       | \$2,720,331     | 1,315,880.14                   | \$10,850,772  |
|                                           | 24                 | \$24,671               | -                       | \$6,781       | -             | \$9,473              | \$3,008                       | \$29,775        | \$11,144                       | \$84,852      |
|                                           | 40/45              | \$4,035,719            | \$264,240               | \$431,558     | -             | \$1,563,886          | \$191,407                     | \$4,915,658     | \$1,801,529                    | \$13,203,998  |
|                                           | Reefer Containers  |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | 20                 | 1,049,549              | \$592,071               | \$123,472     | -             | \$185,552            | \$54,763                      | \$583,233       | \$391,778                      | \$2,980,418   |
|                                           | 24                 | -                      | -                       | -             | -             | -                    | -                             | -               | -                              | -             |
|                                           | 40/45              | \$2,594,870            | \$633,801               | \$226,657     | -             | \$894,316            | \$100,528                     | \$2,811,044     | \$1,151,775                    | \$8,412,991   |
|                                           | Flatracks          |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | 20                 | \$129,641              | \$2,763                 | \$10,059      | -             | \$19,947             | \$4,461                       | \$65,150        | \$31,802                       | \$263,824     |
|                                           | 24                 | -                      | -                       | -             | -             | -                    | -                             | -               | -                              | -             |
|                                           | 40/45              | \$20,907               | \$682                   | \$1,978       | -             | \$4,923              | \$877                         | \$16,080        | \$6,675                        | \$52,122      |
|                                           | Platforms          |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | 20                 | \$1,344,704            | \$34,948                | \$150,314     | -             | \$252,269            | \$66,668                      | \$823,944       | \$375,372                      | \$3,048,220   |
|                                           | 24                 | \$287,942              | \$7,507                 | \$15,540      | -             | \$54,189             | \$6,892                       | \$176,987       | \$78,419                       | \$627,476     |
|                                           | 40/45              | \$195,762              | \$5,103                 | \$10,793      | -             | \$36,839             | \$4,787                       | \$120,320       | \$53,342                       | \$426,947     |
|                                           | G-Van              |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | G-Van              | \$240,295              | \$8,777                 | \$92,505      | \$223,740     | \$63,353             | \$41,028                      | \$206,919       | \$113,539                      | \$990,156     |
|                                           | Automobiles        |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | Not-autoracked     | \$1,152,583            | -                       | \$1,087,062   | -             | \$1,056,135          | \$317,500                     | \$5,437,400     | \$1,526,865                    | \$10,577,545  |
|                                           | Autoracked         | -                      | -                       | -             | -             | -                    | -                             | -               | -                              | -             |
|                                           | RoRo               |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | RoRo               | \$480,465              | -                       | \$433,343     | -             | \$421,014            | \$85,215                      | \$2,167,548     | \$607,017                      | \$4,194,603   |
|                                           | Gen'l (Dry/Reefer) |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | Pallets            |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | Dry                | \$4,205,516            | \$117,931               | \$2,280,607   | \$2,969,250   | \$851,265            | \$2,081,346                   | \$2,780,344     | \$1,855,851                    | \$17,142,111  |
|                                           | Reefer             | \$2,018,222            | \$381,744               | \$1,014,885   | \$1,003,213   | \$287,189            | \$798,061                     | \$902,703       | \$776,584                      | \$7,182,602   |
|                                           | Mixed              |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | Dry                | \$716,887              | \$34,453                | \$1,520,405   | \$380,498     | \$114,910            | \$436,676                     | \$375,311       | \$384,575                      | \$3,963,715   |
|                                           | Reefer             | \$53,038               | \$8,698                 | \$125,418     | \$21,348      | \$6,544              | \$98,624                      | \$20,569        | \$34,503                       | \$368,743     |
| Subtotal                                  |                    | \$23,597,020           | \$2,232,306             | \$8,060,129   | \$4,598,050   | \$6,687,260          | \$4,526,358                   | \$24,153,319    | \$10,516,652                   | \$84,371,094  |

## Exhibit C Marsoft Model/Cost Allocation Summary

| Total (Honolulu + Neighbor Islands) Costs |                   |                        |                         |               |               |                      |                               |                 |                                | Total         |
|-------------------------------------------|-------------------|------------------------|-------------------------|---------------|---------------|----------------------|-------------------------------|-----------------|--------------------------------|---------------|
| Honolulu                                  |                   | Barge Load & Discharge | Cargo Holding Equipment | Freight Clerk | Consolidation | Misc. Cargo Handling | Documentation & Billing Costs | Voyage Expenses | Administrative & General Costs | Total         |
| Total Cost                                |                   | \$34,241,575           | \$2,257,868             | \$8,362,225   | \$4,598,050   | \$11,057,577         | \$5,235,278                   | \$40,462,072    | \$15,786,362                   | \$122,001,007 |
| Interstate                                | Dry Containers    |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | 20                | \$525,271              | -                       | \$51,084      | -             | \$95,153             | \$113,207                     | \$299,087       | \$145,835                      | \$1,229,637   |
|                                           | 24                | \$10,266               | -                       | \$2,599       | -             | \$4,482              | \$5,761                       | \$14,087        | \$5,466                        | \$42,661      |
|                                           | 40/45             | \$6,497,137            | -                       | \$136,017     | -             | \$2,872,596          | \$301,425                     | \$9,029,238     | \$3,054,008                    | \$21,890,421  |
|                                           | Reefer Containers |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | 20                | \$8,625                | -                       | \$1,017       | -             | \$1,613              | \$2,254                       | \$5,069         | \$2,486                        | \$21,064      |
|                                           | 24                | \$266                  | -                       | \$57          | -             | \$102                | \$125                         | \$320           | \$127                          | \$996         |
|                                           | 40/45             | \$2,440,414            | -                       | \$47,750      | -             | \$944,396            | \$105,818                     | \$2,968,458     | \$1,034,715                    | \$7,541,552   |
|                                           | Flatracks         |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | 20                | \$13,178               | \$294                   | \$1,752       | -             | \$2,122              | \$3,882                       | \$6,931         | \$3,687                        | \$31,846      |
|                                           | 24                | \$2,102                | \$127                   | \$565         | -             | \$917                | \$1,252                       | \$2,994         | \$1,175                        | \$9,132       |
|                                           | 40/45             | \$231,496              | \$8,161                 | \$12,262      | -             | \$58,908             | \$27,175                      | \$192,402       | \$78,416                       | \$608,820     |
|                                           | Platforms         |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | 20                | \$28,661               | \$788                   | \$5,029       | -             | \$5,687              | \$11,145                      | \$18,575        | \$9,306                        | \$79,191      |
|                                           | 24                | -                      | -                       | -             | -             | -                    | -                             | -               | -                              | -             |
|                                           | 40/45             | \$483,934              | \$13,382                | \$32,380      | -             | \$96,596             | \$71,756                      | \$315,494       | \$142,484                      | \$1,156,025   |
|                                           | Automobiles       |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | Not-autoracked    | \$266,098              | -                       | -             | -             | \$256,955            | \$25,421                      | \$1,322,904     | \$342,637                      | \$2,214,015   |
|                                           | Authoracked       | -                      | -                       | -             | -             | -                    | -                             | -               | -                              | -             |
|                                           | RoRo              |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | RoRo              | \$11,402               | -                       | -             | -             | \$10,504             | \$14,026                      | \$2,066,935     | \$415,637                      | \$2,518,504   |
|                                           | Break Bulk        |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | Break Bulk        | \$125,705              | \$2,810                 | \$11,584      | -             | \$20,287             | \$25,672                      | \$66,259        | \$33,731                       | \$286,048     |
| Subtotal                                  |                   | \$10,644,555           | \$25,562                | \$302,096     | -             | \$4,370,316          | \$708,920                     | \$16,308,753    | \$5,269,710                    | \$37,629,913  |



## Exhibit C Marsoft Model/Cost Allocation Summary

| Total (Honolulu + Neighbor Islands) Costs |                      |                        |                         |               |               |                      |                               |                 |                                | Total         |
|-------------------------------------------|----------------------|------------------------|-------------------------|---------------|---------------|----------------------|-------------------------------|-----------------|--------------------------------|---------------|
| Honolulu                                  |                      | Barge Load & Discharge | Cargo Holding Equipment | Freight Clerk | Consolidation | Misc. Cargo Handling | Documentation & Billing Costs | Voyage Expenses | Administrative & General Costs | Total         |
| Total Cost                                |                      | \$34,241,575           | \$2,257,868             | \$8,362,225   | \$4,598,050   | \$11,057,577         | \$5,235,278                   | \$40,462,072    | \$15,786,362                   | \$122,001,007 |
| Total                                     | Dry Containers       |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | 20                   | \$5,571,519            | \$139,587               | \$579,837     | -             | \$960,609            | \$347,723                     | \$3,019,418     | \$1,461,716                    | \$12,080,409  |
|                                           | 24                   | \$34,937               | -                       | \$9,380       | -             | \$13,955             | \$8,768                       | \$43,863        | \$16,610                       | \$127,513     |
|                                           | 40/45                | \$10,532,856           | \$264,240               | \$567,575     | -             | \$4,436,482          | \$492,833                     | \$13,944,896    | \$4,855,537                    | \$35,094,419  |
|                                           | Reefer Containers    |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | 20                   | \$1,058,174            | \$592,071               | \$124,489     | -             | \$187,165            | \$57,017                      | \$588,302       | \$394,264                      | \$3,001,482   |
|                                           | 24                   | \$266                  | -                       | \$57          | -             | \$102                | \$125                         | \$320           | \$127                          | \$996         |
|                                           | 40/45                | \$5,035,284            | \$633,801               | \$274,407     | -             | \$1,838,713          | \$206,347                     | \$5,779,502     | \$2,186,490                    | \$15,954,543  |
|                                           | Flatracks            |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | 20                   | \$142,820              | \$3,057                 | \$11,810      | -             | \$22,069             | \$8,343                       | \$72,081        | \$35,489                       | \$295,670     |
|                                           | 24                   | \$2,102                | \$127                   | \$565         | -             | \$917                | \$1,252                       | \$2,994         | \$1,175                        | \$9,132       |
|                                           | 40/45                | \$252,404              | \$8,843                 | \$14,240      | -             | \$63,831             | \$28,052                      | \$208,481       | \$85,091                       | \$660,942     |
|                                           | Platforms            |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | 20                   | \$1,373,364            | \$35,736                | \$155,343     | -             | \$257,956            | \$77,813                      | \$842,519       | \$384,678                      | \$3,127,410   |
|                                           | 24                   | \$287,942              | \$7,507                 | \$15,540      | -             | \$54,189             | \$6,892                       | \$176,987       | \$78,419                       | \$627,476     |
|                                           | 40/45                | \$679,696              | \$18,485                | \$43,173      | -             | \$133,434            | \$76,543                      | \$435,814       | \$195,825                      | \$1,582,972   |
|                                           | G-Vans               |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | G-Van                | \$240,295              | \$8,777                 | \$92,505      | \$223,740     | \$63,353             | \$41,028                      | \$206,919       | \$113,539                      | \$990,156     |
|                                           | Automobiles          |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | Not-autoracked       | \$1,418,681            | -                       | \$1,087,062   | -             | \$1,313,090          | \$342,922                     | \$6,760,304     | \$1,869,502                    | \$12,791,560  |
|                                           | Autoracked           | -                      | -                       | -             | -             | -                    | -                             | -               | -                              | -             |
|                                           | RoRo                 |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | RoRo                 | \$491,867              | -                       | \$433,343     | -             | \$431,519            | \$99,240                      | \$4,234,483     | \$1,022,654                    | \$6,713,106   |
|                                           | Break Bulk           |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | Break Bulk           | \$125,705              | \$2,810                 | \$11,584      | -             | \$20,287             | \$25,672                      | \$66,259        | \$33,731                       | \$286,048     |
|                                           | General (Dry/Reefer) |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | Pallets              |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | Dry                  | \$4,205,516            | \$117,931               | \$2,280,607   | \$2,969,250   | \$851,265            | \$2,081,346                   | \$2,780,344     | \$1,855,851                    | \$17,142,111  |
|                                           | Reefer               | \$2,018,222            | \$381,744               | \$1,014,885   | \$1,003,213   | \$287,189            | \$798,061                     | \$902,703       | \$776,584                      | \$7,182,602   |
|                                           | Mixed                |                        |                         |               |               |                      |                               |                 |                                |               |
|                                           | Dry                  | \$716,887              | \$34,453                | \$1,520,405   | \$380,498     | \$114,910            | \$436,676                     | \$375,311       | \$384,575                      | \$3,963,715   |
|                                           | Reefer               | \$53,038               | \$8,698                 | \$125,418     | \$21,348      | \$6,544              | \$98,624                      | \$20,569        | \$34,503                       | \$368,743     |
| Total                                     |                      | \$34,241,575           | \$2,257,868             | \$8,362,225   | \$4,598,050   | \$11,057,577         | \$5,235,278                   | \$40,462,072    | \$15,786,362                   | \$122,001,007 |